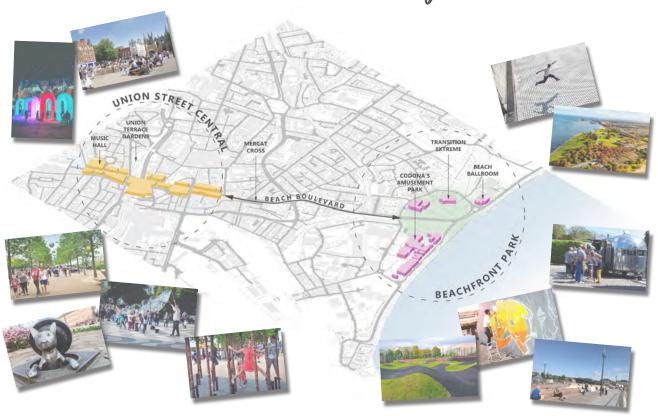
## Ryder

## MY ABERDEEN ~ Wish you were here!



**Appendix E Engagement Report** 

### **Ryder Architecture Limited**

221 West George Street Glasgow G2 2ND United Kingdom

+44 141 285 0230

#### info@ryderarchitecture.com www.ryderarchitecture.com

Newcastle

London

Glasgow

Liverpool

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### **Ryder Alliance**

Melbourne

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Shanghai

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## Children and Young People Engagement Summary and Methodology

In order to engage with a broad range of children and young people, two separate engagement activities were undertaken targeting different age groups, to ask them about their ideas for the City.

The overall themes from all of the youth engagement suggest an affinity for green spaces, areas to sit, walk and play, a safe and clean City and plenty of colour to enliven the streets.

#### **Young People**

The first activity targeted young people aged 12-25. A pack was developed that could be distributed in person to high schools or youth groups, as well as a supporting online survey. A printed leaflet (see right, designed to be folded into quarters) contained information about both the City and the beach. Participants could either write and draw on two postcards contained in the pack, one for each location, or scan a QR code to complete their feedback online. The team received 119 postcards and 79 online surveys, totalling 198 responses.

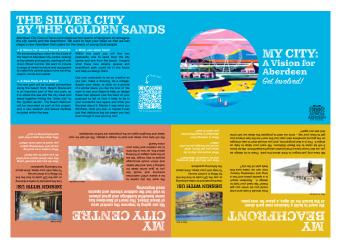
There are slight differences in priorities between the online and postcard methodologies, with the online survey responses tending to focus on places to sit, parks and greenery, and safety. The postcard results favoured places for children to play, shops, and street art / colourful spaces. Although the exercise was not directly targeted to capture different age groups, responses suggest that the postcards tended to be completed by participants at the younger end of the age range while the online feedback often came from older participants.

The results on the following page show the combined responses from the postcards and online survey. As there were a higher number of postcard responses than online responses, seating has fallen down the list overall so it is useful to consider the results of both methodologies. Separate charts for each can be found in the appendix, as well as the postcards and artwork completed by participants.

### **Primary Schools**

The second activity comprised a series of interactive group sessions with Primary 6 pupils across the City, between 30 September and 7 October 2021. Six schools participated in the City discussions. These sessions were facilitated by a specialist, however the design team joined the sessions to hear the children's feedback and witness their enthusiasm in collaborating to shape the vision for Union Street.

A summary of the key themes is contained in this section. Artwork generated during the sessions can be found in the appendix.



#### MY ABERDEEN ~ Wish you were here!



Young People engagement leaflet

## Young People

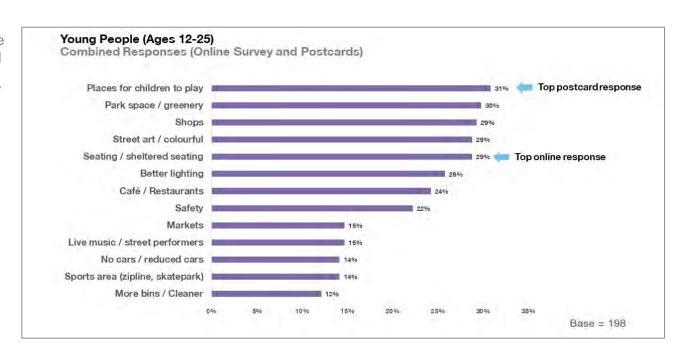
As noted in the summary, responses to the online survey suggest this methodology was completed by older participants compared to the postcards. The online group prioritised seating, park space / greenery and safety, whilst those completing the postcards waould like to see places for children to play, shops, and street art / colourful spaces.

"Seating areas and plants would make it more exciting and allow people to sit and chat."

"A good walking space to run around and walk on. There could be outdoor sitting swings with comfy pillows and decking."

"I think it would be cool to make more outdoor places for kids because at the moment it is just shops and restaurants and quite boring for kids."

"I would like to see a fancy walkway and a lot of nature, maybe a nature walk."





## **Primary 6 Pupils**

The consultation sessions with primary schools (P6) aimed to create an environment that supports children to think about play and aspects of their city, how they feel about it and how they would like it to be. The workshops were delivered by creative practitioners Jack Stancliffe, Yvette Bathgate and Kirsty Russell, supported by ACC's Projects Assistant Rhys Irvine.

LDA Design was invited, as representative of the design team, to join the class via video call at the end of each workshop, a moment for the children to feedback their findings and ask any questions they may have.

The sessions were structured as follows:

- Starting with a fiction, an alternative reality to incite an emotional response to Union Street
- Mapping out the areas on the floor and getting familiar with the spaces
- Exercise our play muscles with some playful tasks
- Stop to reflect on how good the class are at playing and what might stop them from playing
- Critical questioning based on our senses, problem solving, why have we chosen these ideas?
- Gathering data via a tour of the space
- Video call report back to the Design Team

The children felt that the creation of a child-friendly, safe and sustainable environment was a key consideration for the designs moving forward. The discussions were generally pedestrian and people focussed with very little consideration given to vehicles. Enlivenment and activation of the spaces was considered to be of paramount importance; it was felt it could be delivered by increasing opportunities for play and colour within the streets.



Despite the varied range of ideas and proposals, there was a communality of themes that were brought up and appeared fairly consistently throughout the sessions – below is a list of the highlights:

- More colour in the street (everything is too grey), also lights for when it's dark (nights, winter)
- More trees, plants and flowers
- More biodiversity (birds, bees, butterflies)
- Animal friendly
- More spaces for art
- Incorporate positive / inspirational quotes and messages
- More spaces to play
- More space to walk
- More places to seat (for all but also for elderly and people with mobility issues)
- More interactive (both in terms of technology and people's involvement)
- Cleaner
- Safer and healthier (including a ban for smoking and alcohol)

#### Other proposals include:

- Covered spaces to use with any weather
- More activities (festivals, music, fundraising)
- Water fountains
- Colourful lighting

The children also demonstrated great attention to topics very close to their hearts, such as:

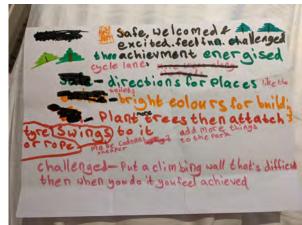
- Sustainable energies, more green space, eco-friendly, good for the environment
- Care for less fortunate people (homeless, access for mobility impaired people)
- Different generations and cultures to be able to enjoy the space (more inclusion versus loneliness and isolation)
- Communality of space (City belonging to everyone)

The inputs from the children were greatly appreciated by the Design Team, who found them exciting and inspirational – lots of material that provides us a good feel for how children would like the space to feel.









## **Business Engagement Summary and Methodology**

Businesses in the City were consulted to understand more about their priorities, challenges and day to day activities. This took the form of both face to face consultation and an online survey, which could be accessed by scanning the QR code on a flyer (see right). This section summarises the key themes emerging from the face to face consultation, as well as supporting charts and narrative from the online survey.

The online survey received a total of 57 responses. Please note that not every question was mandatory, therefore some were answered by fewer than 57 people. The number of businesses responding to a question is shown in the 'Base' below each chart.

The consultant team arranged to meet a number of key business stakeholders in Aberdeen on Friday 1 and Saturday 2 October to gain feedback on the Spaces for People temporary interventions and to obtain further information with respect to a number of key topics. Nine businesses were consulted, out of 22 invited to participate.

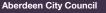
It should be noted that many of the observations and comments received as part of the 1-1 business consultation exercise were made in respect to the temporary changes within the city which have being implemented to allow for the 'Spaces for People' initiatives to be deployed.

Businesses were generally mindful of the fact that interventions forming part of any permanent improvements to the city centre public realm would be duly considered within the wider strategic transport assessments currently being progressed.

With respect to the Spaces for People interventions, consultees generally felt that these had been good for the City, particularly during the pandemic. Particular concerns were however raised with respect to the rerouting of buses within the City as it was felt that this made it much more difficult for people to access the city centre.

In relation to the temporary pedestrianisation of Union Street Central, it was generally felt that ensuring appropriate access for people by bus and taxi and providing for blue badge parking requires to be fully incorporated into any future permanent proposals for the space.





#### City Centre Streetscape Improvements Business Survey

If you run a business in Aberdeen City Centre, we want to hear your views

Aberdeen City Council has commissioned designers to reimaging the city centre. We are developing a vision for the future of the heart of Aberdeen, looking at these key streets and spaces within the city centre. Union Street, the West Ford (Rose St, Thistel St and Chaple St), Castlegate and Aberdeen Market, as well as streets from Belmont Street down to Upperkrighte.

It is important that we understand the needs of local businesses and listen to your views. This survey will tell us about your requirements in terms of access, travel and waste collection, as well as your ideas for Aberdeen. The questions should take no more than 10 minutes to answer

Thank you for taking the time to complete the survey, your feedback is greatly appreciated.

#### How do I fill in the survey?

It's really simple to give us your feedback using our onlin survey. Just type this address into your browser:

#### bit.ly/3u5TATF

Or point your smartphone at the QR code:



The survey will close at midnight on Friday 15 Octobe

If you need a paper copy or wish to speak to a member of the team, please contact CCMP@aberdeencity.gov.uk

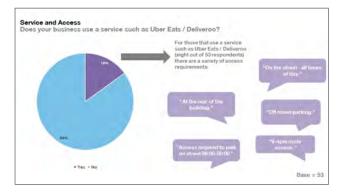
Business engagement flyer

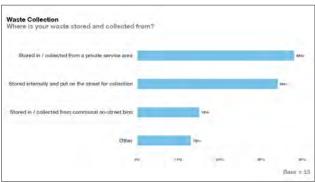
## **Access and Servicing**

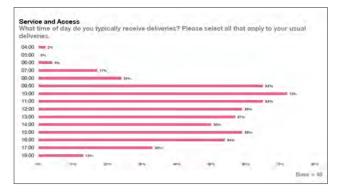
Three quarters of businesses that responded to the online survey are serviced from the street. Around half cater for between one and five vehicles per day, and they typical waiting time is less than ten minutes. Both deliveries and waste collection occur throughout the day from 06:00 to 18:00, although waste collection sees a peak in the early morning. The face to face interviews revealed the following key themes:

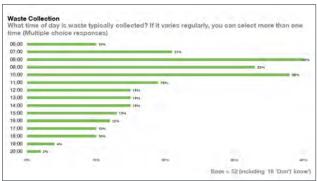
- 'Deliveroo' generally a major issue within the city, and creates conflicts with pedestrians and vehicles
- Small independent retailers require access at different times – difficult to operate within windows
- Taxi ranks are good and should be retained as the provide passive surveillance / selfpolicing of areas
- 'Emergency' business access should be considered for repairs (eg coffee machine breaks), particularly within pedestrian areas
- Blue badge access and access for the frail and impaired requires to be fully considered and accommodated within any proposals
- Bins are an issue, unsightly. Requirement for multiple collections needs to be fully considered (eg food waste / recycling / general waste)

Further analysis of the access and servicing results can be found in the appendices.

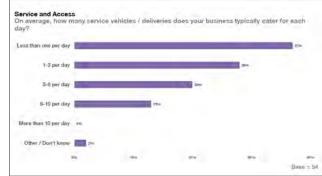












## **Cycling and Transport Approach**

Face to face consultation generated the following feedback in relation to cycling and transport:

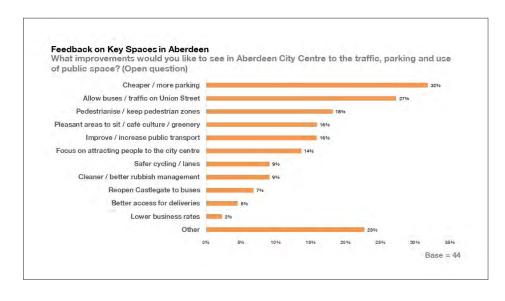
- The lack of designated cycle routes was creating conflict with other street users
- Electric bikes, scooters and cyclist generally need to abide by the rules, as they are posing a major issue across the city and particularly within pedestrian areas

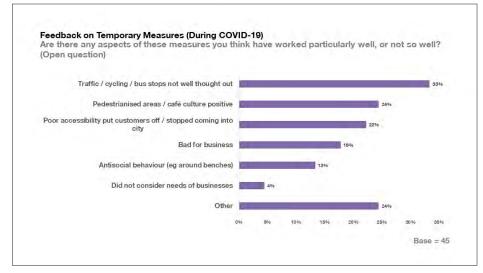
#### Management and Enforcement

- It was generally felt that it is 'currently a free for all' and restrictions are not being adhered to or enforced
- 'Temporary' nature of traffic signs and restriction measures has contributed to this

The online survey invited open-ended responses in relation to traffic, parking and public spaces and temporary measures put in place during COVID restrictions.

Across these two questions it was observed that parking needs to be improved and / or more affordable, as public transport is not currently felt to provide sufficient accessibility. Respondents commented that customers are being put off the City centre as accessibility (in relation to parking, bus stops and confusing traffic flow) is poor and costs of travel are high.





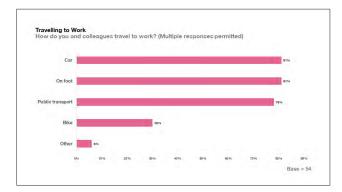
## **Buses**

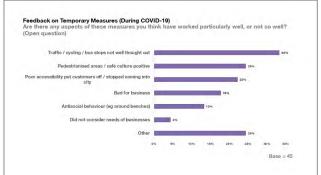
Over three quarters of businesses that responded to the online survey stated that staff use public transport to travel to work.

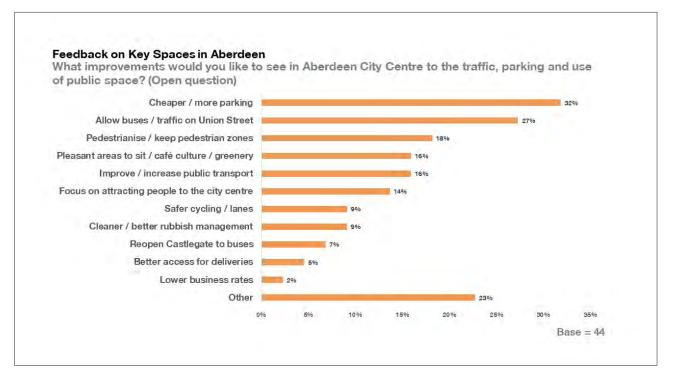
There was a strong feeling that lack of bus access significantly hinders the ability of customers to come into the City. Face to face consultation agreed:

- Access by bus is key to the success of the City
- Consider continuing bus access / service within the central section of Union Street
- The temporary rerouting of buses has made car access impossible in places within the City
- The temporary rerouting of buses within the City has negatively impacted areas of the City, particularly around Market Street. Bus idling and pollution is a concern
- Strategic review of all bus routes is required
- Bus companies currently hold the City to ransom

"[The temporary measures are] not [working] well for our business, a good percentage of our customers are elderly making it impossible to visit us without local access/ disabled badge parking and bus stops too far away."







## Cafe Culture and Other Observations

#### Cafe Culture

- Café culture needs to be 'considered in the round': some businesses had concerns that it was being pursued at the detriment of other retailers
- There were concerns around the over commercialisation of public space
- Aberdeen's climate and weather should be factored into any proposals
- Any permanent interventions need to be carefully considered to ensure there is an overall consistency whilst allowing for a degree of individuality for operators

#### **Other Observations**

Whilst the Spaces for People initiative has been good, the City needs a clear events and activation strategy to sit alongside any permanent improvements to the city centre generally. There should be more reasons for people to come visit and spend time within the City. The Nuart festival has been great, but a broader calendar of events needs to be developed as to make the most of what Aberdeen has to offer.

A full strategic transportation review requires to be undertaken across the City as this is key to the future success of Aberdeen. It should be ambitious in its intentions and fully assess all the opportunities available. This should sit alongside a broader rolling '25 Year City Plan' that could be refreshed on an annual basis as to survive the 'political cycles' within Aberdeen.

Concerns raised about long-term impact of additional external dining space on business rates.

There is a perception that café culture ends at 15:00, and is primarily a daytime focus.









## **General Public Engagement Overview**

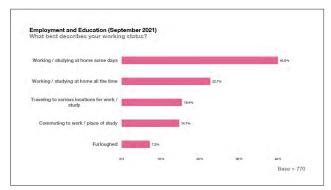
Interviews were conducted with the general public (on-street surveys) in September 2021 by a specialist fieldwork agency. A total of 780 interviews were conducted.

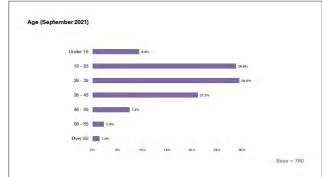
This survey was the third of three waves (the first carried out in December 2020 and May 2021), tracking public perceptions of the Spaces for People measures and their travel habits during the COVID-19 pandemic. The survey site list changed for September 2021 compared with the first two surveys. Rosemount was dropped due to the removal of its Spaces for People interventions and Chapel, Thistle and Rose Streets consolidated into one site. This allowed Castlegate, Belmont Street and Upper Kirkgate to be added instead (see 'Location of Interview - Trends' chart on this page).

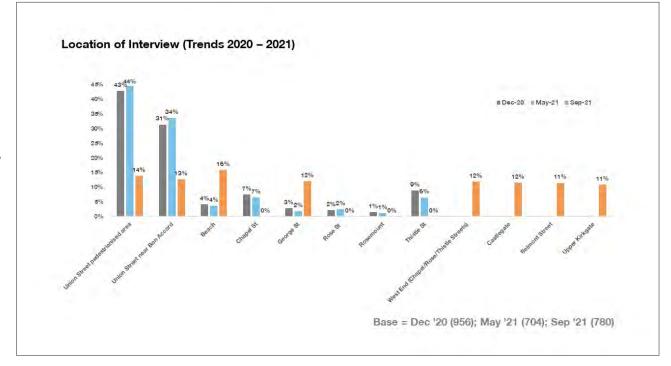
Due to the change in locations, this report displays only the results of the most recent survey as they are most applicable to the study and there are fewer comparable trends over time.

Overall the findings show broad support for the interventions but some have worked better than others. People feel safer cycling and walking in the city centre but are finding parking a struggle to access high street businesses.

Please see the appendix for the full demographic breakdown of respondents.







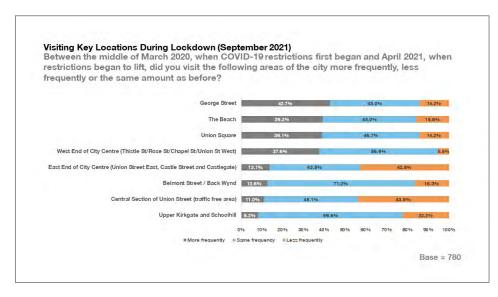
## Visiting Key Locations During and After Lockdown

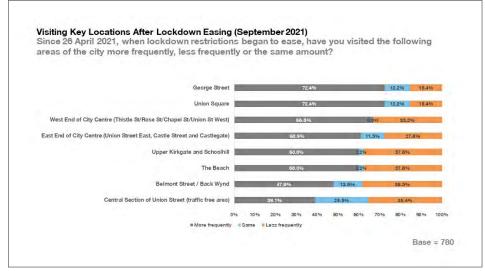
Between March 2020 and April 2021, when COVID-19 restrictions were at their greatest, there were four areas that attracted more frequent visits. Approximately one in four people said they visited George Street (43%), the beach (39%), Union Square (39%) or the West End of the City Centre (38%) more frequently during this time. No more than 16% said they visited less frequently.

Conversely, visits to the East End of the City Centre and the central section of Union Street decreased, with over four in ten saying they visited less frequently. Overall, visits to Belmont Street / Back Wynd and Upper Kirkgate and Schoolhill remained relatively stable, with around 70% of respondents visiting with the same frequency.

Since restrictions started to ease in April 2021, visits to almost all areas have increased in frequency, with the excepion of the central section of Union Street. Whilst some respondents visited more frequently, this was balanced by a similar number who have decreased their visits.

It is worth noting a general trend across the locations, which is that the increase in visits has tended to come from a decrease in those 'staying the same'. In several areas, those visiting less frequently has actually increased since restrictions began to ease.



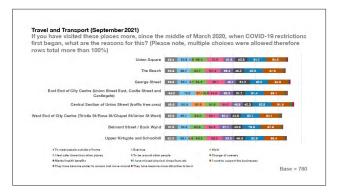


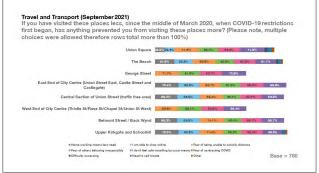
## **Travel and Transport**

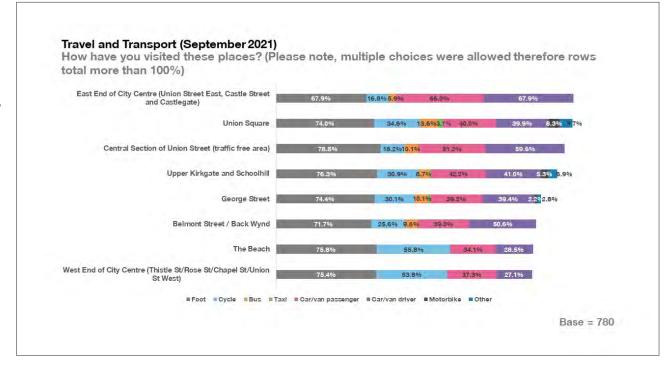
In all locations, key reasons for visiting less frequently were cited as fear of being unable to socially distance, fear of others behaving irresponsibly, feeling unsafe travelling by the usual means, and a general fear of contracting COVID-19.

Where people have travelled more, the key drivers across all locations were to meet people outside of the home, to exercise, feeling safe compared to other places, being around other people, having a change of scenery, mental health benefits, a desire to go back to shops, bars and other businesses, and a desire to support those businesses as they recover from the pandemic.

Travelling on foot to these locations is consistently popular, with around seven in ten people using this mode of transport across all areas. Although there is some variation across locations, the other most popular forms of transport include cycling, driving a car / van and being a passenger in a car / van.





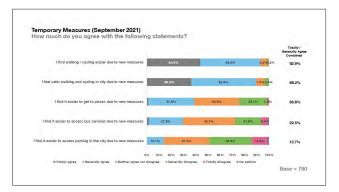


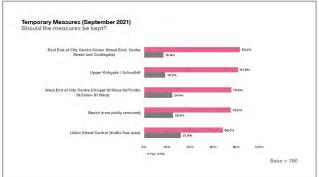
## **Temporary Measures**

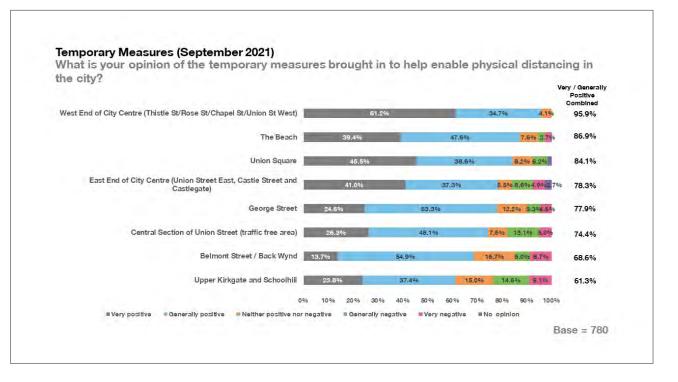
Overall the temporary measures were received positively, with over 60% of respondents viewing them as 'very' or 'generally positive in every location. Those in the west end of the City Centre, the beach, Union Square and the east end of the City Centre scored particularly well, with a relatively higher proportion of people rating them 'very positive'. Belmont Street / Back Wynd and Upper Kirkgate and Schoolhill received the most 'very negative' scores at nine percent each.

Around nine in 10 respondents 'totally' or 'generally agree' that they find walking / cycling easier due to the new measures (93%) and that they feel safer walking or cycling in the City (89%). There was less positivity around accessibility of places and bus services, with similar proportions disagreeing as agreeing with these statements. When asked whether parking in the City has become easier due to the measures, 48% disagreed compared to only 14% who agreed.

Although there was some variation in the strength of support, at least two thirds of respondents thought that the measures should be retained in all five locations tested.



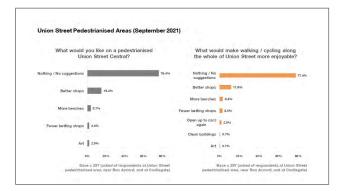


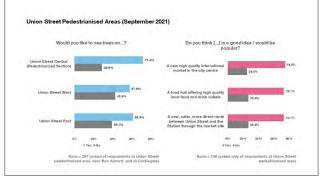


## **Intervention Areas**

#### **Union Street Pedestrian Areas**

There were few suggestions for improvements to Union Street, although better shops was suggested. When potential improvements were suggested to respondents they were positively received overall, with support for trees on Union Street Central, East and West, as well as for a market, a food hall and a more direct route between Union Street and the Station.

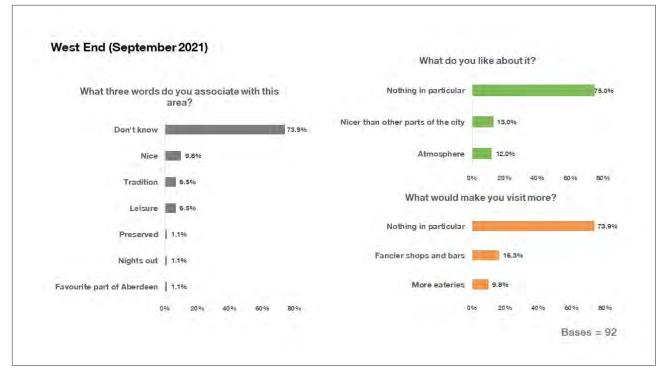




#### **West End**

Although many respondents did not offer a word they associate with the West End (potentially due to a desire to shorten the survey / concerns around speaking to people after COVID-9 restrictions), the words 'nice', tradition' and 'leisure' were suggested.

Some respondents feel this is a nicer area than other parts of the City and enjoy the atmosphere. In order to encourage more visitors, suggestions were fancier bars and more places to eat.



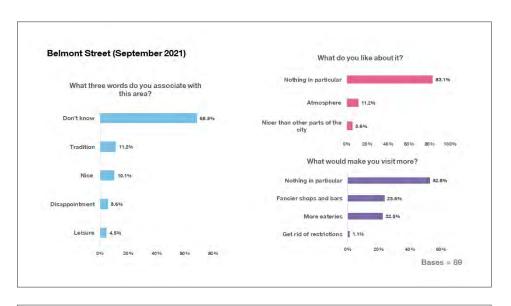
#### **Belmont Street**

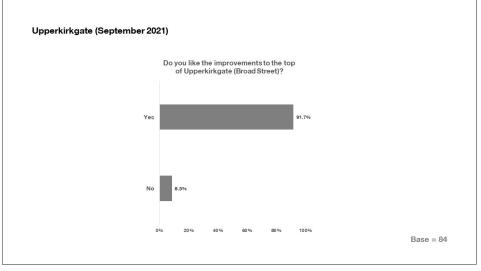
Opinions of Belmost Street were similar to those on the West End, with a small number of repondents suggesting more eateries and nice bars. The atmosphere is a positive trait of this area.

When asked which words they associate with Belmont Street, again responses were limited but suggestions included 'tradition', 'nice' and 'leisure'. A small number of people also said 'disappointment'.

#### **Upperkirkgate**

Whilst the temporary measures were not particularly well received among the entire respondent cohort, the majority of those interviewed around Upperkirkgate like the improvements to the top of Upperkirkgate (Broad Street).





# Appendices

## **Appendix 1 Young People Engagement Analysis**

The online survey link was shared with the following groups:

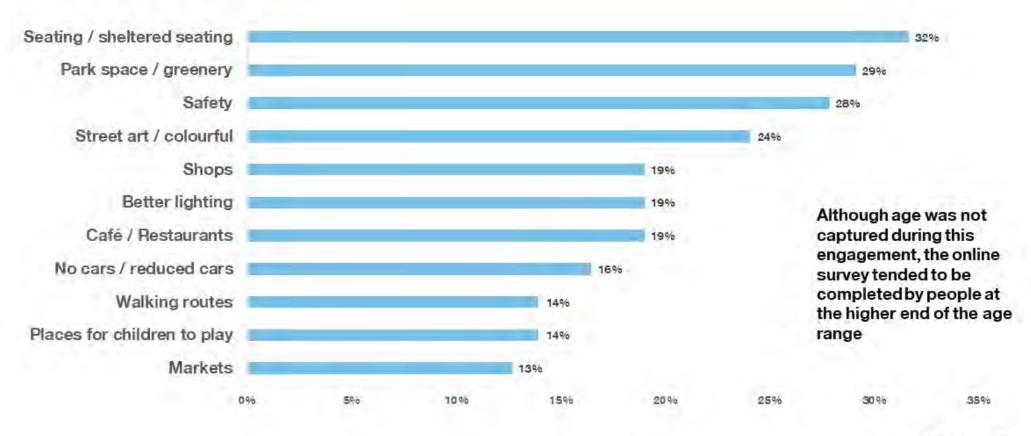
- Youth Tenants Association ACC
- Denis Law Legacy Trust/Streetsport
- Aberdeen Football Community Trust
- CLD Team ACC
- Youth Work Team ACC
- Befriend a Child
- Foyer
- Includem
- Police Scotland
- City Warden team ACC
- Kings community church
- Aberdeen inspired
- Big Noise
- Sport Aberdeen
- SHMU
- ACVO
- Aberdeen Youth Council
- ACE Voices
- Transition Extreme
- Fersands and Fountain
- Mailing list Management Committees of community centre and learning centre associations

For young people aged 12-25, a pack was developed that could be distributed in person to high schools or youth groups, as well as a supporting online survey. A printed leaflet contained information about both the City and the beach. Participants could either write and draw on two postcards contained in the pack, one for each location, or scan a QR code to complete their feedback online.

The team received 119 postcards and 79 online surveys, totalling 198 responses.

## Young People (Ages 12-25)

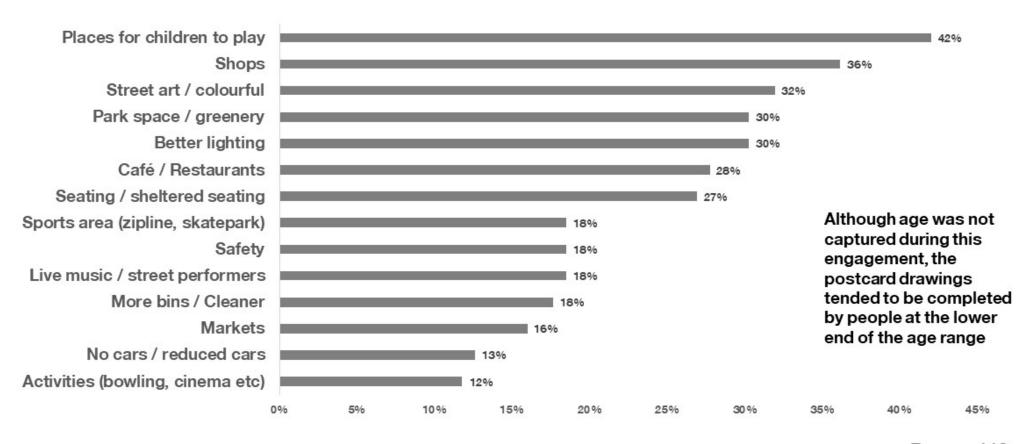
Online Survey



Base = 79

### Young People (Ages 12-25)

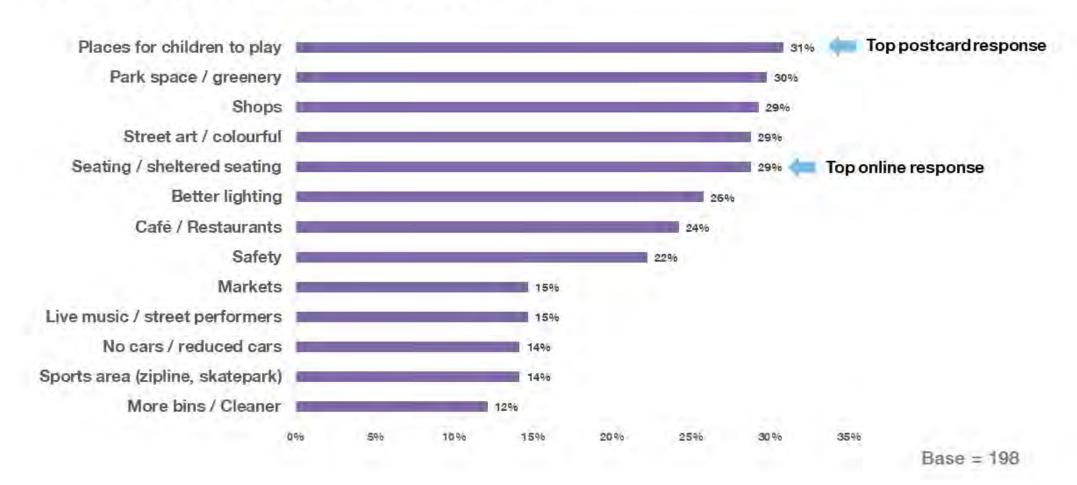
**Postcards** 



Base = 119

### Young People (Ages 12-25)

Combined Responses (Online Survey and Postcards)



### **Quotes - Young People**

"I would like to see a fancy walkway and a lot of nature, maybe a nature walk."

"Add a little park with a few trees and a small fountain. This is because it would help the environment plus a nice place to be in."

"I would use this street space to either have a path with nature in the middle like grass and trees, and the grass really doesn't get cut to make it more natural. I think that would be quite nice having a strip in the middle with two paths either side."

"Seating areas and plants would make it more exciting and allow people to sit and chat."

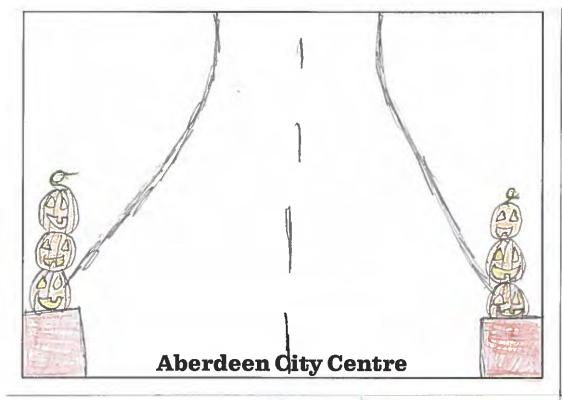
"I could see my self using this new street space for meeting up with friends and I want to see places that we could sit down and chat."

"A good walking space to run around and walk on. There could be outdoor sitting swings with comfy pillows and decking."

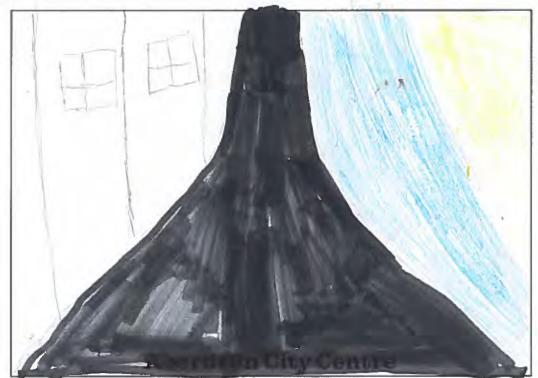
"I think it would be cool to make more outdoor places for kids because at the moment it is just shops and restaurants and quite boring for kids."

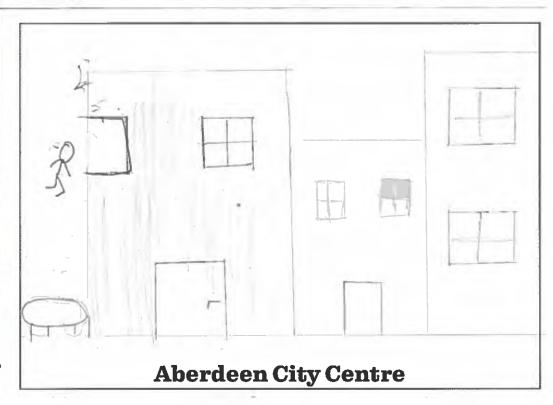
# **Appendix 2 Young People Post Cards**

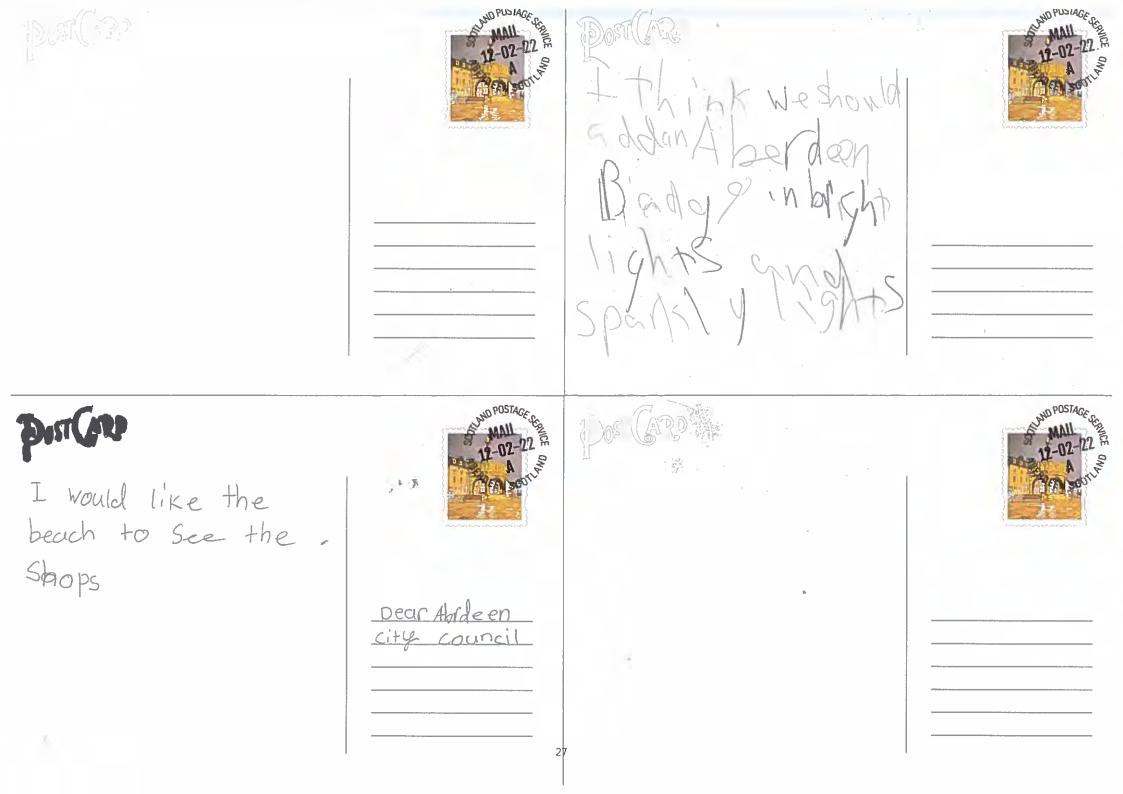
This section shows all postcards completed by young people during the engagement sessions in response to questions about the City.













I want union street to be more lively,
i don't want the cas to come back in

my opinion. We need to make the baildings.
better looking I think that's it for union

Street for the beach i would like it is

three was more fun stuff such as an

inside sootball pitches, maybe add some sider

at the beach boardard. Maybe add some sider

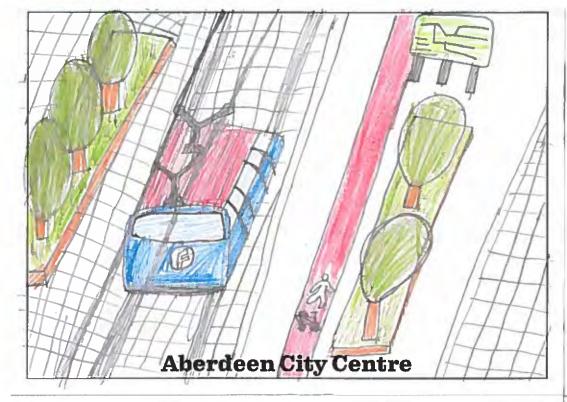
to the park beside codonas.

Aberdeen City Centre



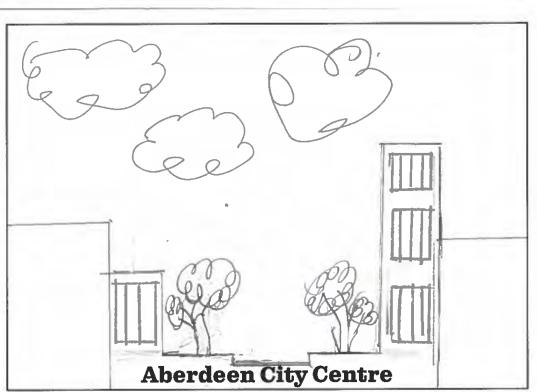


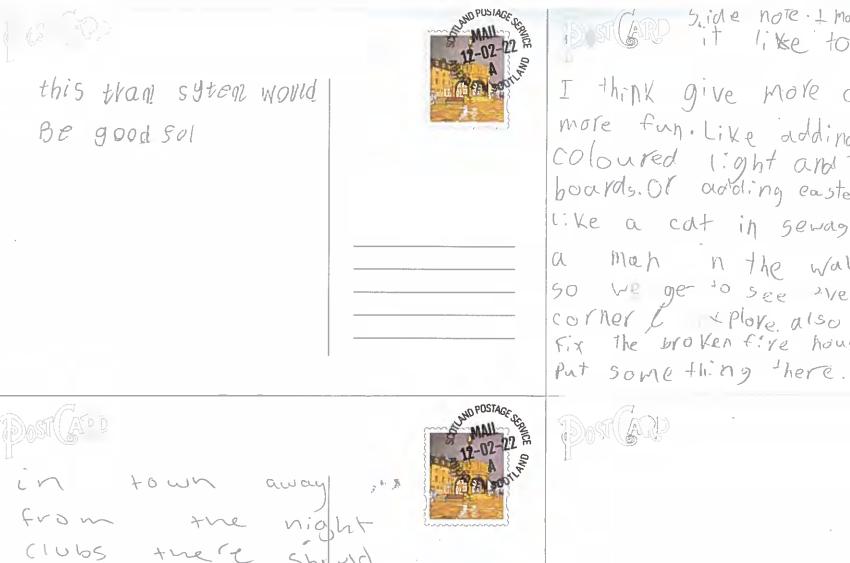
	POSTAGE CONTROL OF THE	TO SE AND SE ONL	PUSTAGE CONTROL OF THE
Dost Gard  This is wary food  For bikes, Scooters -  Let. I think	LIND POSTAGE GE	AND DOST GARD	POSTAGE GER
Let. I think  H Would be  Classy for		29	

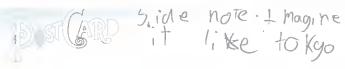












I think give more colour more fun. Like adding coloured light and bill boards. Of adding easter eg like a cat in sewage or be more stace horizontl meh n the wall like using alow bui so we get to see wely



ny trutting grass on it & corner l'Aplove also Pleu, so theres a outside Fix the broken five house on Eating bit. Stairs then restraints

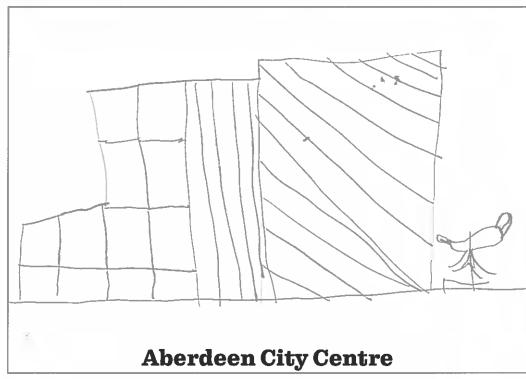


1 Think Vu Maula hald doiphanh but trop than t

(1065 the 12 shill be a movie screen with chairs outside where am Caminy's Should get to watch a moviz outside and they (an . Sit in their

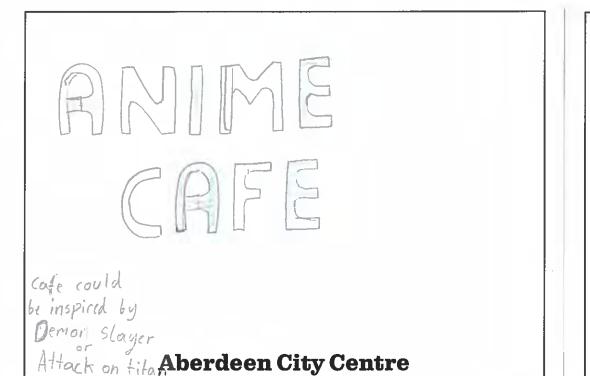






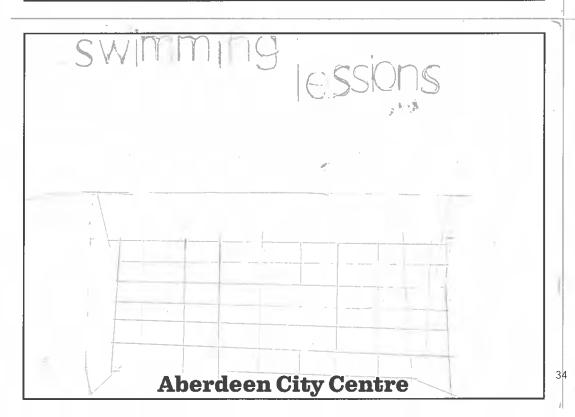


In would 150 (A.n. love to see new soft play area's for under 12 years, I Arcacles for under 16 years and Arcades for over 16 years. More affordable Shops that people can buy new clothes, shoes, and every day Items. Buildingo Colourful and happy looking to enjoy going their to 20 MORSTUF

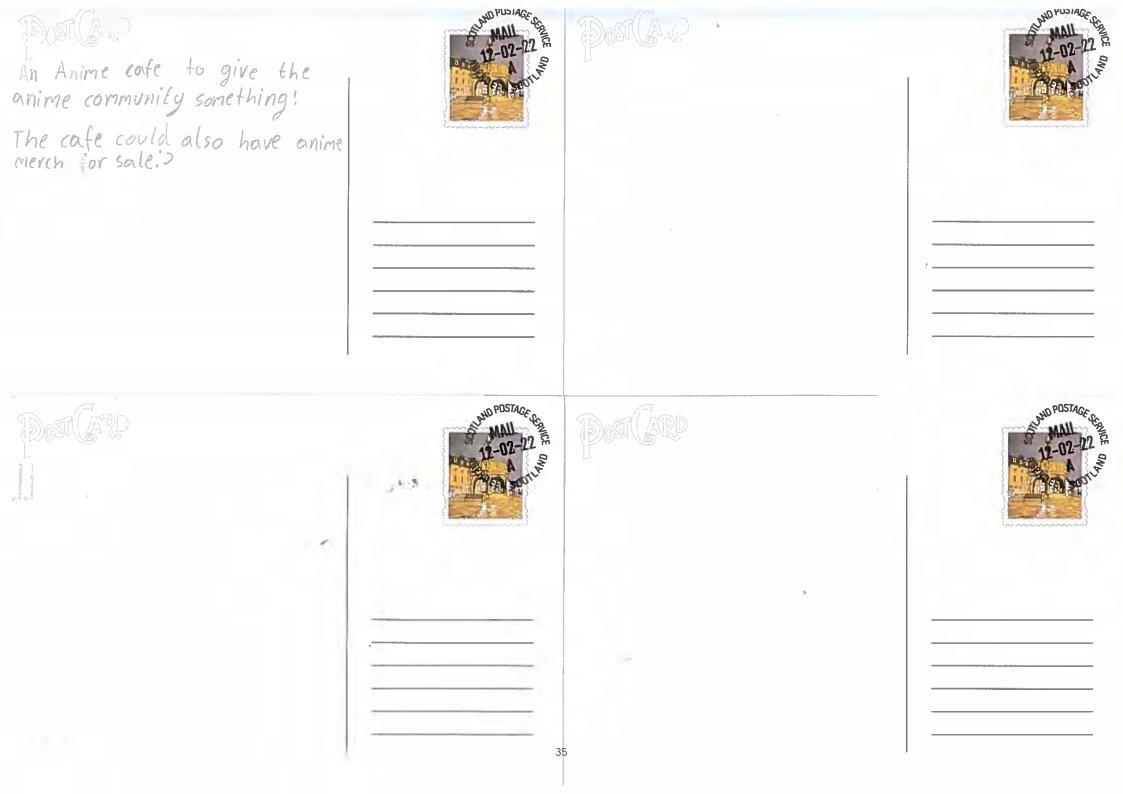


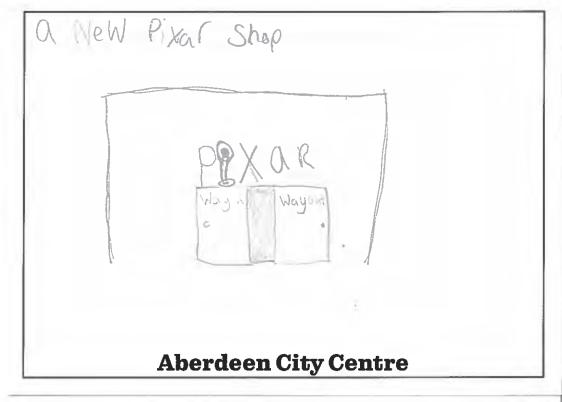
More Shops American candyshop Flannels

**Aberdeen City Centre** 





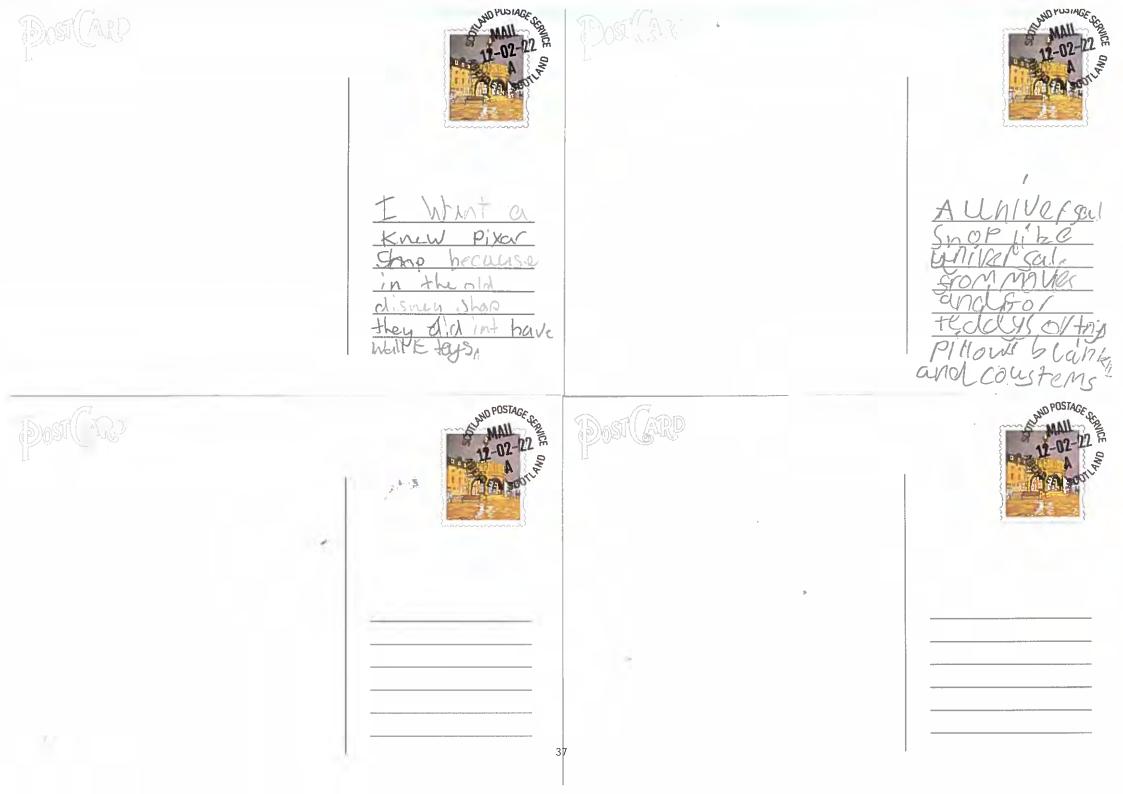


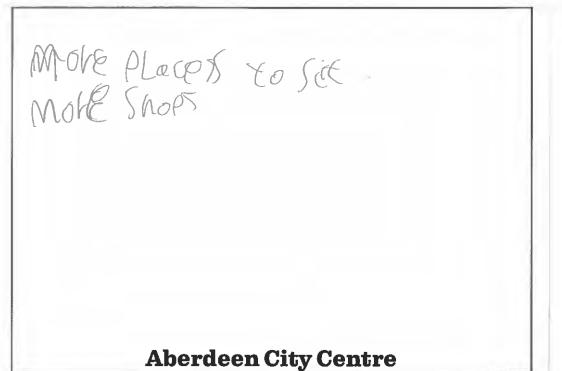


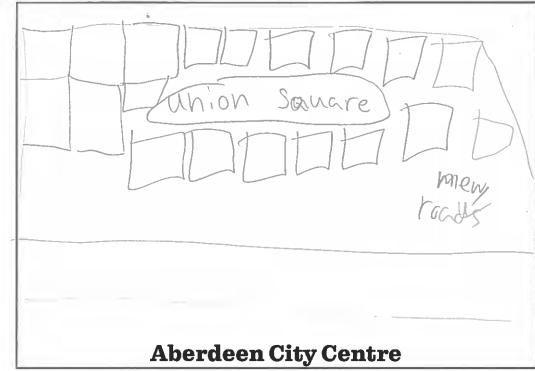


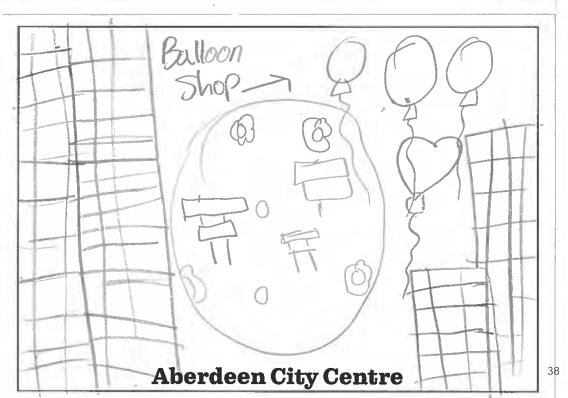


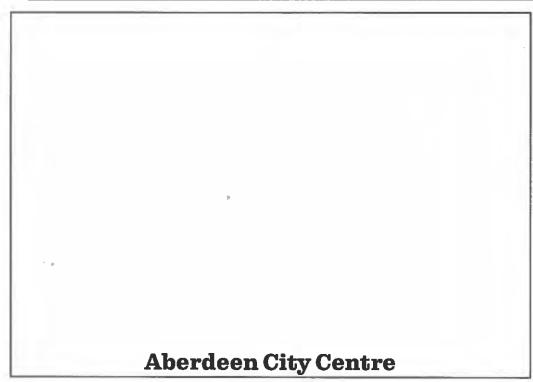
I think they need more fun flaces like Soft Play. I think that what its, called you know the case thing that you climb and theres slides and old their their heads to be more madonals and RZ Zas shops cause the lives are huge. Man be there could be work parks and y conditing areas.



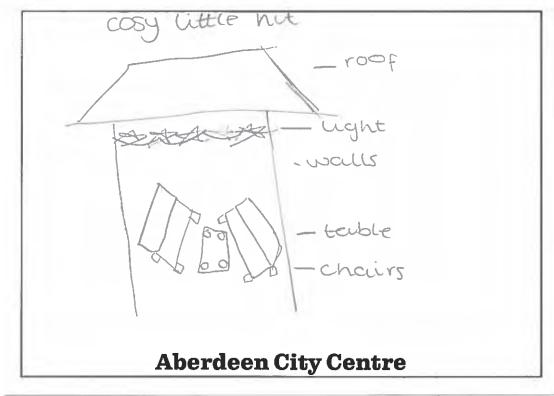




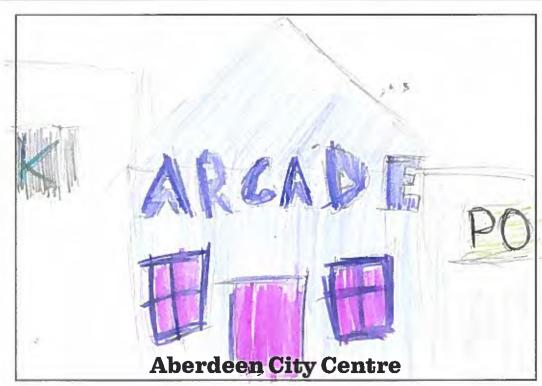


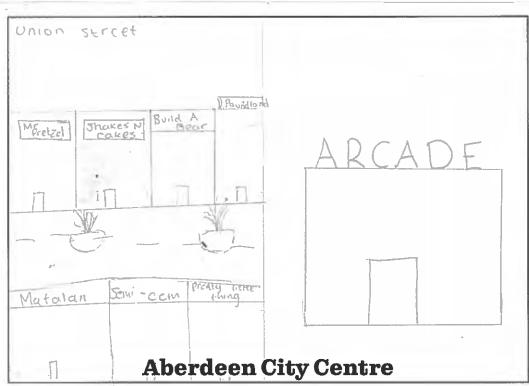


	THE PUSING REAL PROPERTY OF THE PUBLISH REAL PUBLISH REAL PROPERTY OF THE PUBLISH REAL PROPERTY OF THE PUBLISH REAL PUBLISH RE		12-02-12 FR
DOSTGARD		Paintball center Where You can go paintballing  Open the few shopping center Next to Aldi in cornhill	POSTAGE CANAL AND











I think this is a good idea because when my friend is getting her rail done I want to sit down and eat food but I don't want to sit inside the restruct.





DOSTGAR

There should be a arcade.

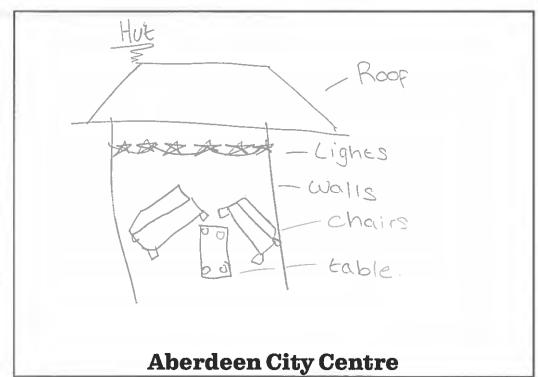


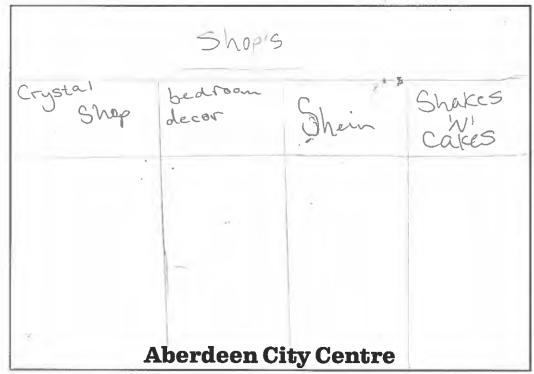
POSTCARD

I think that they need to add more shops on union street because there aren't nough shops. I also think in the sity centre there should be an arcade.











new should have In inter.





This is a hot/table 3 I would put it on Union Street if you put paintings on them they would look really nice Make people happy if was just a picnic bench would get wet when rains then noone use it. I would be good for eating, waiting





In my picture is shors 1 would like to be in town.



people ect

orand aberdien city centre, q glaffiti walk while anyone can do graffit for free and do Whatever designs they Want

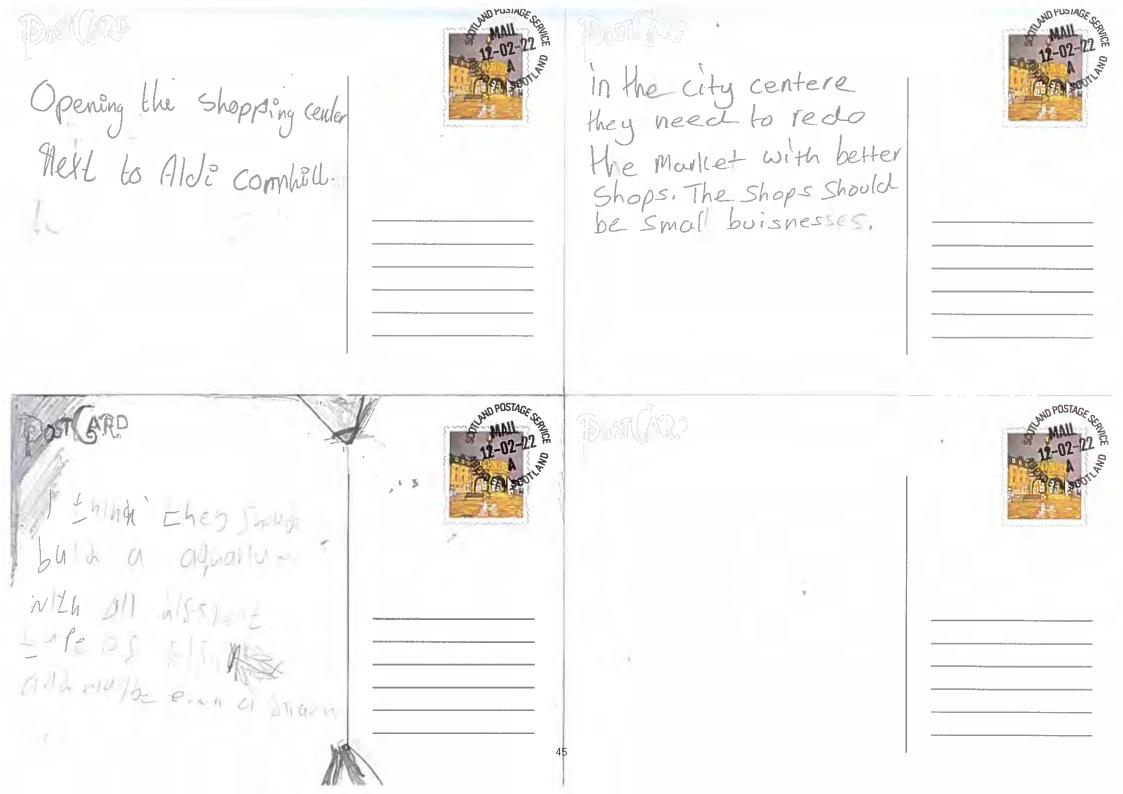






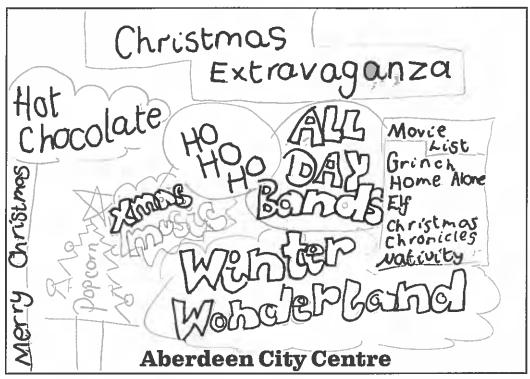


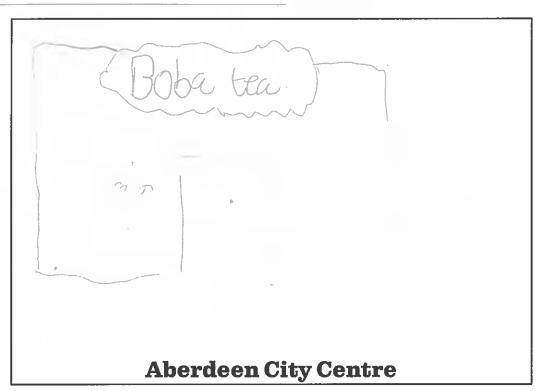




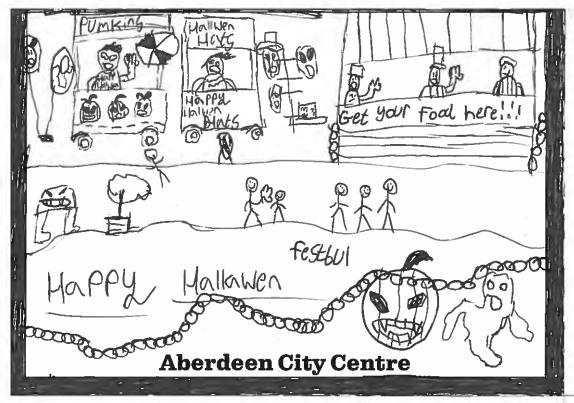


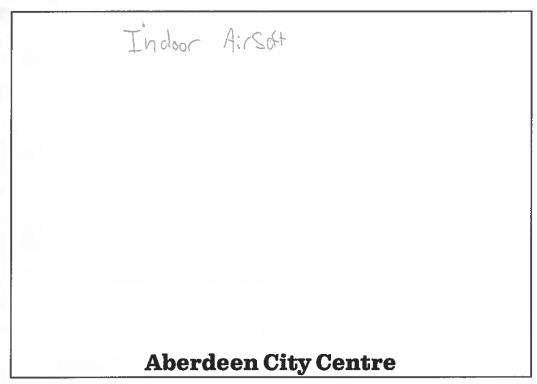


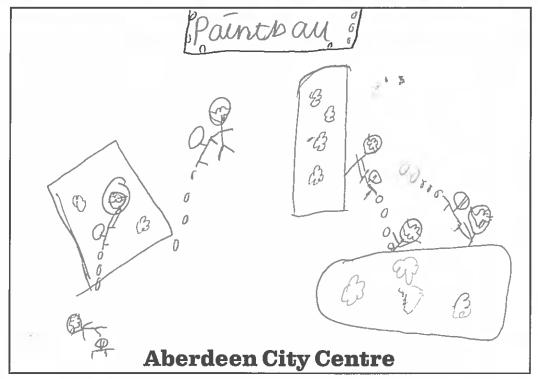




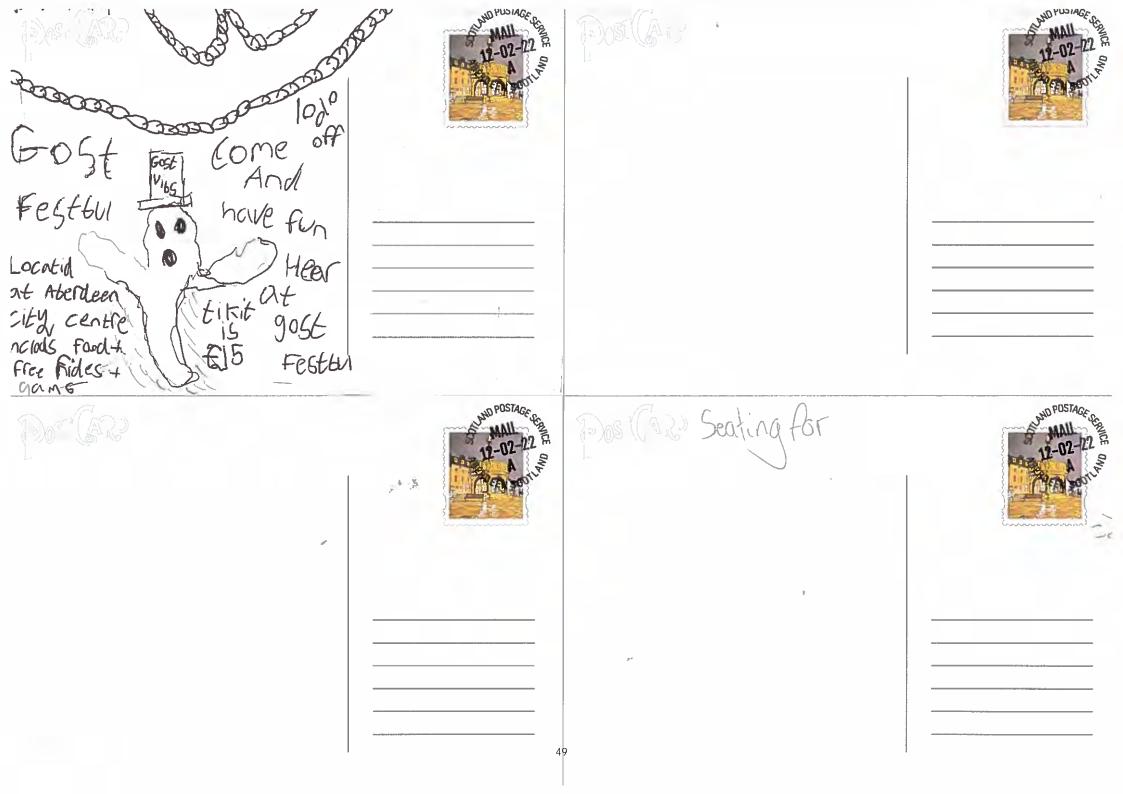
don't know must 1-151 Ice rink but it's a race called but it's like. of ramps and turns to find out the winner and Governo Nion colo scared by people in every 2 hours a guy with a gun fires out food or notror costumes gift cards if people Feach the loud meter where they scream to get the loudest. our idea is a christmas village but with a little Popup hut with christman movies. Make the rides bigger and have more Italls and case's. Also for the christmas village instead of having to buy tokens for every thing, do all day bands that include free hot chocolate. Merry Christmas |



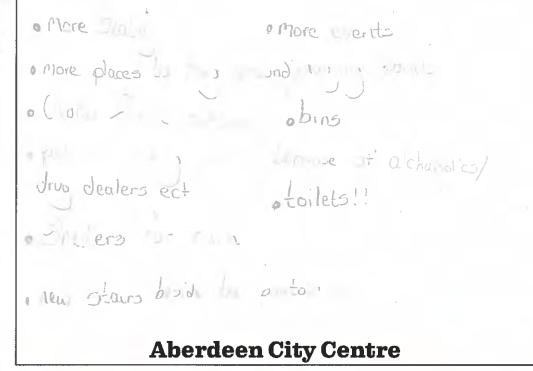


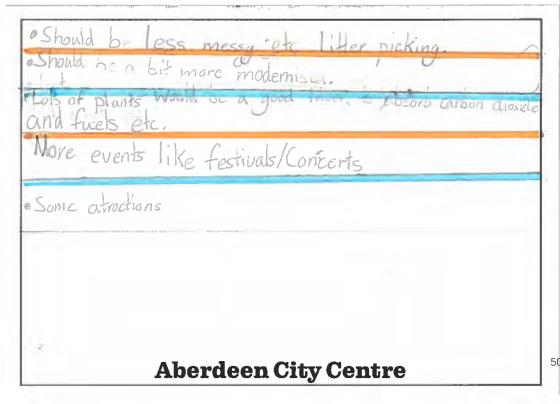




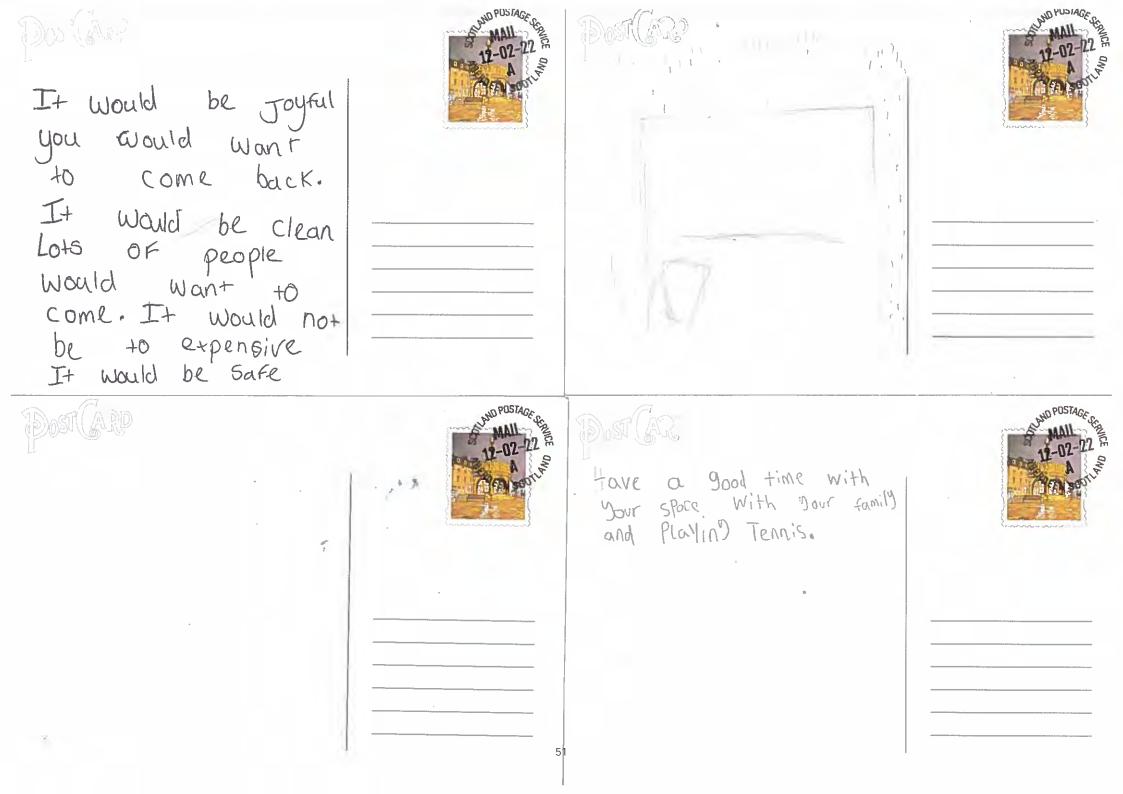












More restance nts from america and other countries.

More 5 a side astros

Better clothes onops

Places 10 oit on union street

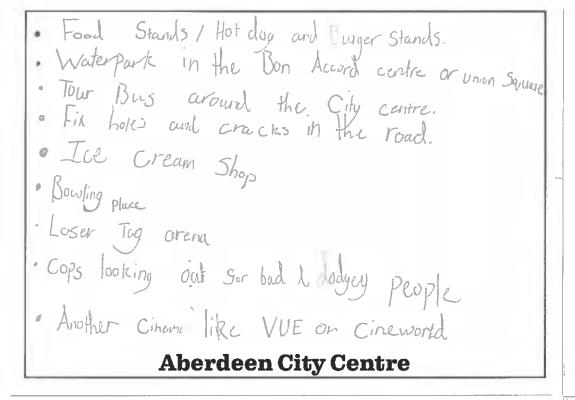
Aberdeen City Centre

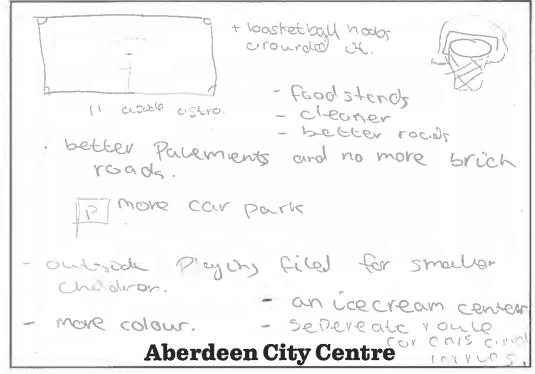


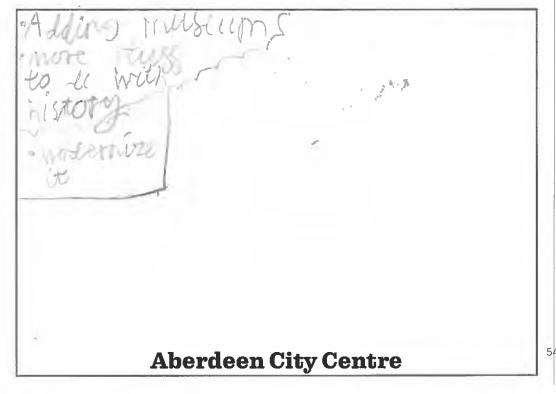




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More sport brand outlets
Outdoor markets
More activities
More seating areas outside
football astrox

Aberdeen City Centre

Till of

This Place Sells ase and welcome to me because I would be with Samily and Striends and here would be alot more to



These Tdeas cond

Make me hara.

especially the

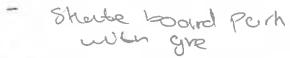
Waterpark because

I could meet my stands

and The ham been to 1



- 3d graput Paintry exclubers outside.



- Super cors, range Cors, me y

- more food stone

- make homless People Place to we.

- mare variate Der comme



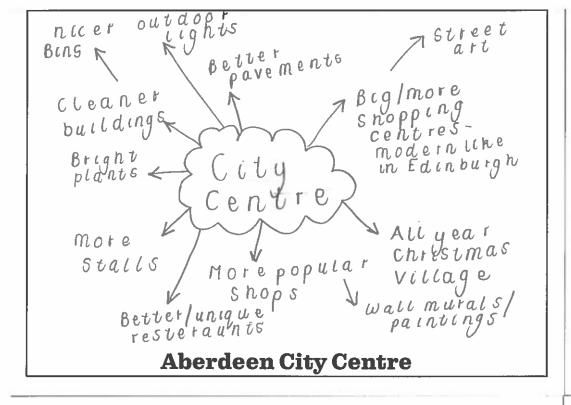


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1-	(

POSTGA

new some because the working as the working as the same





To Aberdeen city councit. I think we should get at the city center a cool arcade with like sort the city center a cool arcade with like obstacle course for older has I also think it would be good if we get a indoor footall pitch and that we could sign up with arc friends and we would put in are age and we could play tour rainer or ogionst people arc age.

Aberdeen City Centre

- Sanrio shop or something like Artbox

  . More shops like HMV

  . More secure
  . Cleaner streets
  . Decorate streets with lights, plants ect
  . Cleaner buildings
  . More pleasing to the eyes
  . More events
  . Less sketchy areas
  . Cat cafes and ect
  . More man shop options like tog shops, different clothe
  . Bring back shill n-Bear
  . More places to ent
  . More places to ent
  . More places to ent
  . More places to ent
- Better snops on union street
- more things to as a fairity or willy
- Something like edinburagh dunging

1)051(4.6)	The state of the s	i w i		MAIL PROPERTY CERTIFIES
		getner, think is		
DostGR	prostace and things.	to met and o		POSTAGE RE
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	57		I	

-Better shops -more exciting things to do

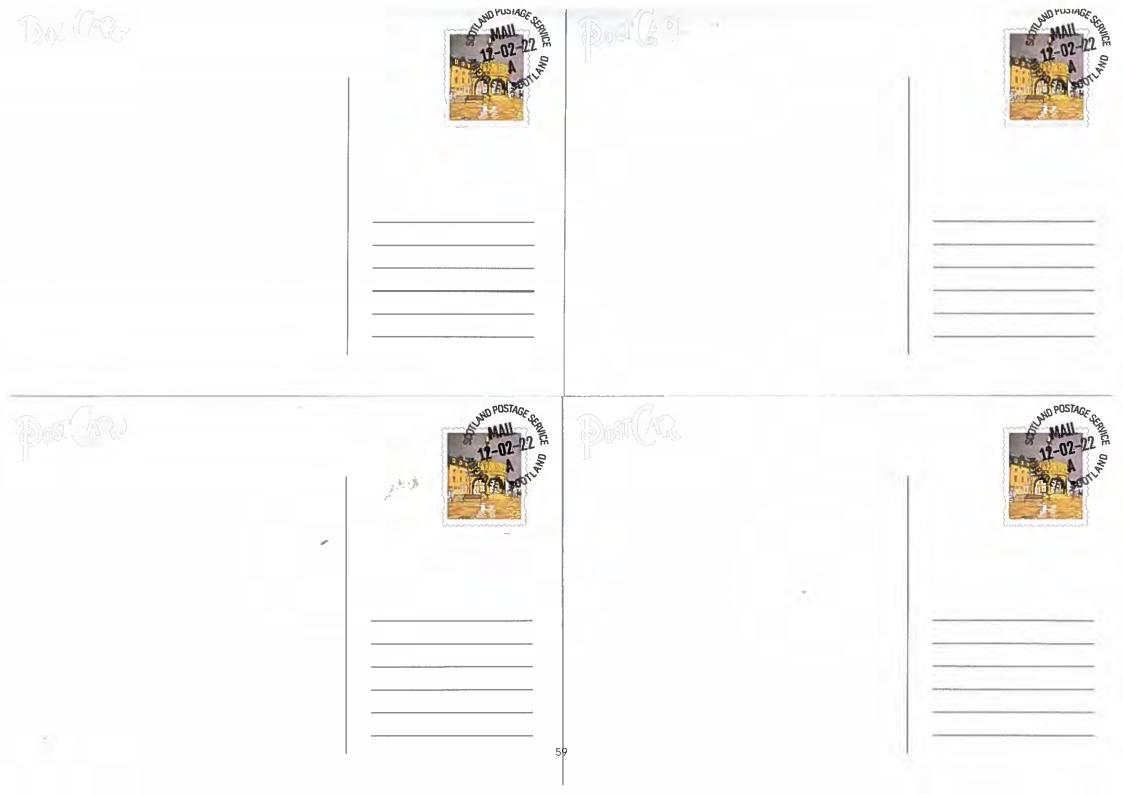
**Aberdeen City Centre** 

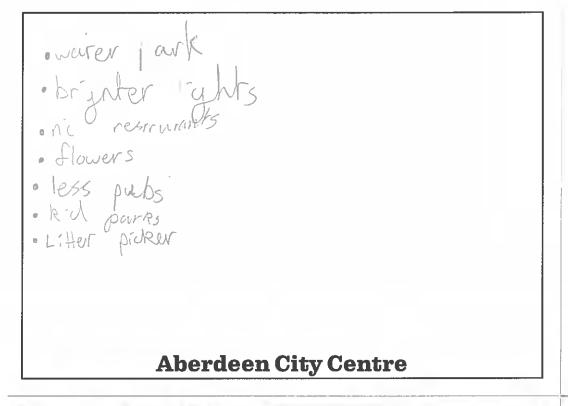
I think their should be more to do for teenagers because the atmosphere isboring and unjoyable. The city centre is dull and unhiggeinic. It needs to be cleaner and safet for going people.

**Aberdeen City Centre** 

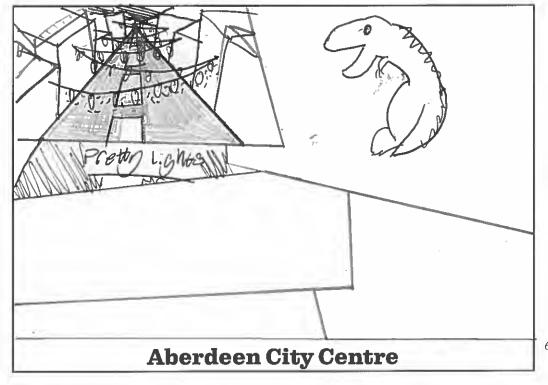
- . To which pot holes get ria of them
- · Remove drug users/dadgy people
- · Bring Winter Village Jermanently
- · pro direct Store
- · New/modern buildings
- · formal restrants
- · Rubbish picker upper
- Popular Stores

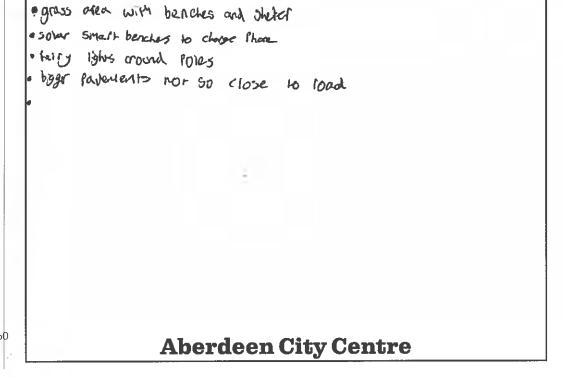


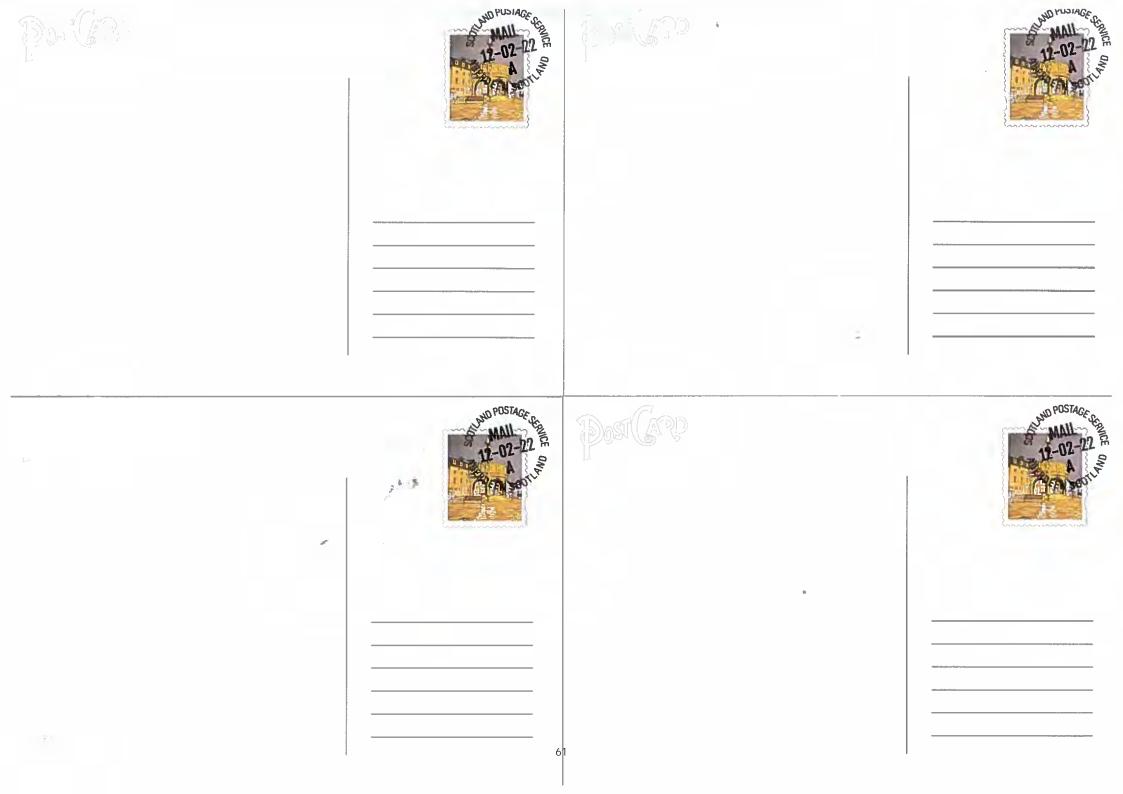




- -More seats on union Street -Cleaner environment
- -Make it more bright and colourful (lights)
- More clothing shaps on union street
- More modern working (like Marishall Callege.





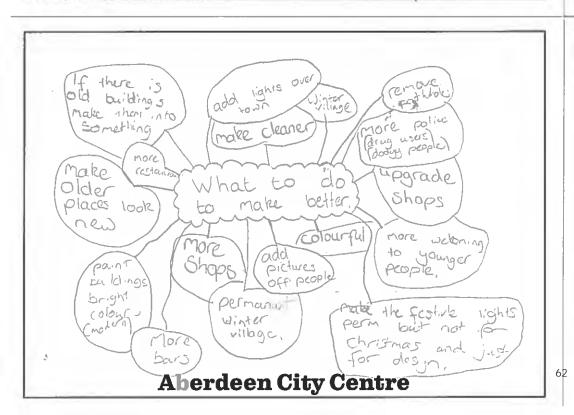


Something like the christmas Village but to all of the different Seasons, only for 1-2 weeks of the season so that the roads aren't blocked for a long time.

othings for older kids to do While their Parents are Shoffing kind of like mini fall-note parking there is No Swings though it not enough parking spaces.

Onto our parents could serve arking Aberdeen City Centre

nike shop Ididas shop gymsharh shop more cafes mordern lights malls



- 1. Have outside restardants with heater etc.
- 2. Have more shops, to attract more shoppers then more
- 3. Large light up signs that come on at night
- 4. Par- Pots along the edge of the pavement
- 5. Rid of potholes.
- 6. More Police Patrol to removed drug dealers lusers
- 1. Some Music Players on the Pavements.
- 8 Clean buildings Aberdeen City Centre 9. Street Sports

	PUS IACK RANGE RAN	think you should do some ideas since it would bring more people to our town and make wheredon prettier.	Control of the contro
DOSI ( TE).	POSTAGE GRAND PO		POSTAGE GRANDER OF THE
7	6	3	

Aberdeen City Centre

more shops like night, adidas, gymshark.

more cafes/resturants like sweetie shop,

ice cream shop ect.

amake it more modern insted of looking a mess(make it all like mackies, miller carrier).

othe cheese cave factory ogquanum

osmoothie place

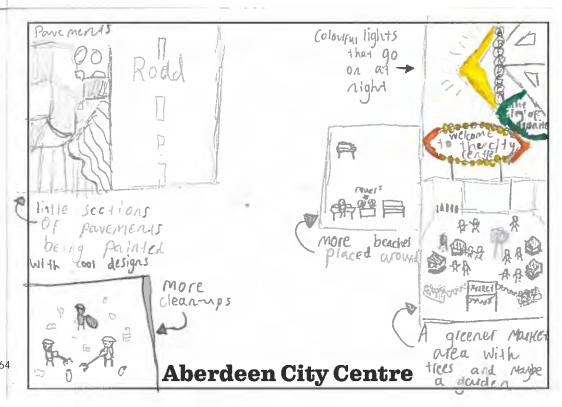
obiq mall (like dubai)

ocrepe place

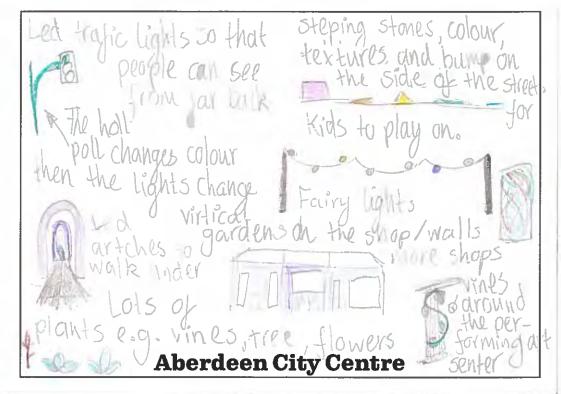
o more hotels (fancy, better)

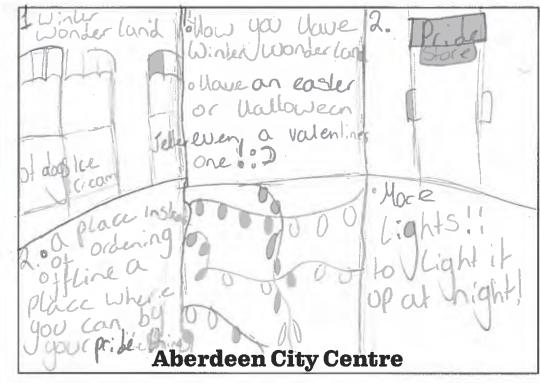
Aberdeen City Centre





better you all weathers more aspos I think upu should do some of those ideas places to plag because the city centre PARISH NICE Shops is very old and nothing there so I think you should make it more modern (add mane shops, capes, restorants & things to do). It will feel better. Positions . Clear every de l'd like Lo see: · more colour + light - positive grafiti/street art (BLM, LGBTQ+, Femin- 53 - colourful buildings · food + drink stalls. · Street performers · play areas + interactive activities for youngkids





on most pavements

and I would like its

and I would like its

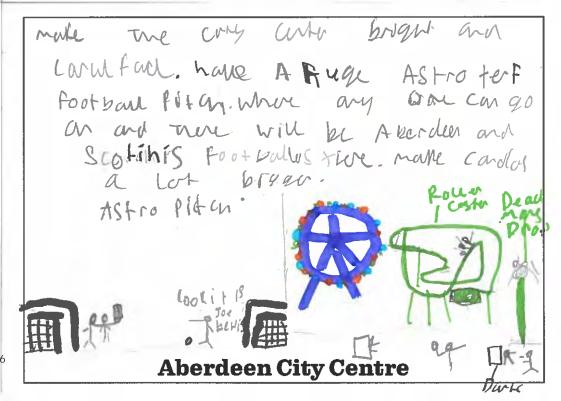
have a station where

you can rent a bike

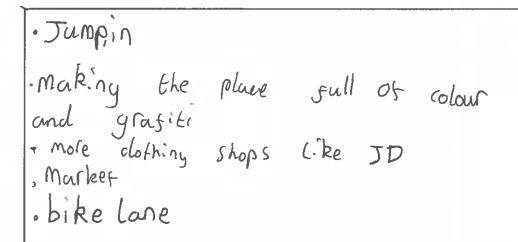
or electric scooter for

a couple of hours.

Aberdeen City Centre



Moce Winder Wonderlands but Maybe Mallowern or I think they should do some Easter Gor little lids) 10 q-his = mas la ause -he Make if exticing 12.1 Hale old trafe y will be easy ording offline to the suspense to the Grancy. The of it I not vocciving escially Ma artilizes, stones, bump e.g and Probe Unings IV Would De the lairly light will make awesome to have a store Instead 3-1 think the City the control and alm centre is already bright but. place. Inskad of it being ode Month a year with chrost Lights Une them all Season! it would be so COOL TO Plety Football Whitn Aberdien Players. also if univirsque had a Lar of Logar and clow it will marke The Ampillor Really 9000. And akiggs Then prak would be The 1231



## **Aberdeen City Centre**

The buildings and streets can be more colourful and have confus chains

More confus chains

Mean stigns and cights

Mean stigns and cights

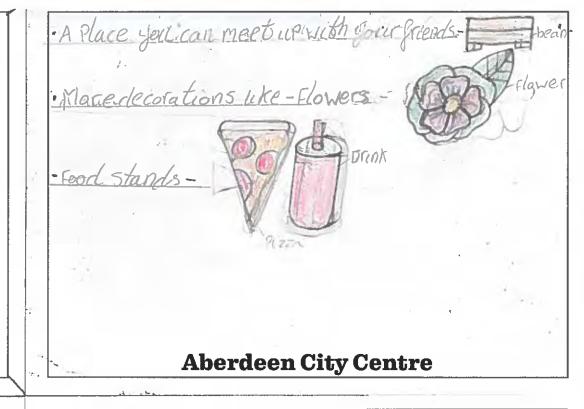
Mean stigns and pavements.

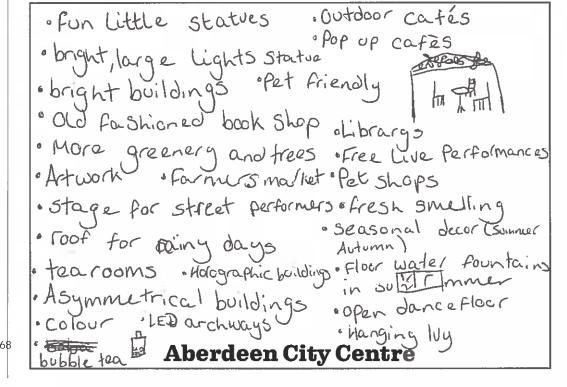
Mean reads and pavements.

More Rothing spaces.

More events and activities

free stign, theop good deals ett.





ARD A Place to mert up with his lie chose these because sould be very her Dul and I would go To city center close with the facults. Have decaration would make the city centeriore colourfull and look action Local starks Mould be really good to get food uistead of song ionic its it would be a more of on smells of freshly baked goods. Happy atmosphere, bright and interesting place to go because colourful, Cherry blossom trees, there would be something rute to look at , room to parky night light statues. Inspiring tempting offers and sust generally and creative, interactive, nice to something more of stimulations look at shops for everyone. Pet friendly areas and Shops to do

What makes union Street

Exiting?

Going Shopping with your

friends

Union Street is not always
Safe when theres Drunk PPT around

They Should add a shop
Carred New yorker.

Bigger Christmas villages.

Aberdeen City Centre

Some of the alleys next to union street would be nicer if it that more lights and a lot cleaner, so when it is darker it can be more safe.

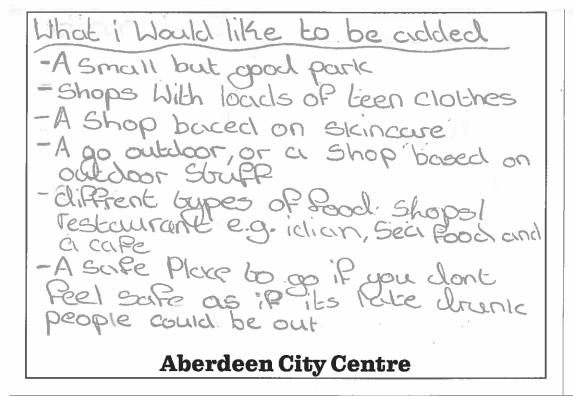
rebuilding Aberdeen Market would also really improve town. Plus matching the market to the same theme as around Marshall Collage.

Aberdeen City Centre

- · Colourful signs or buildings
- · A Stage for monthly or weekly festivals
- · Screens around the city centre (showing something e.g. Adverts, Photos of aberdeen etc)
- · Theme Park
- · More cajés outside
- · Light Shows
- · Performers from time to time
- · Graffiti Walls
- · Entertainment rooms (Escape roominuarder mystery, lasertag etc)
- Aberdeen City Centre

- · Sports Centre. Basketball, foot ball, and or minigym
- . Smoother roads
- · Cheap drink and food trucks
- · Painting all the walls in different colours
- · Main Landmark
- · bakerys

th one place 's so may e so may e	POSTAGE AND THE POSTAGE AND TH	to keep the city clean and tidy. Moke the shop on union street more alike. If town was more modern as well that would be good.  More popular shops would be good aswell.	THE POSTAGE OF
Dostar	POSTAGE CANAL PROPERTY OF THE POSTAG	It would fle I great  to live here because  you can get facel almost everywhere you  go and it odd a  Colourful new start  to aberdeen, Also peop  le who want to lose  weight have a place to  go to reach their good.	TI-OZ I



Things that would make Aberdeen City Centre better

1. Hold more events. These events would be like

the winter festival and codonas' Comevil.

2. Add more greenery This would be trees

and plants. furniture. Things like benches and

3. Add more furniture. Things like benches and

tables would be good; because there aren't

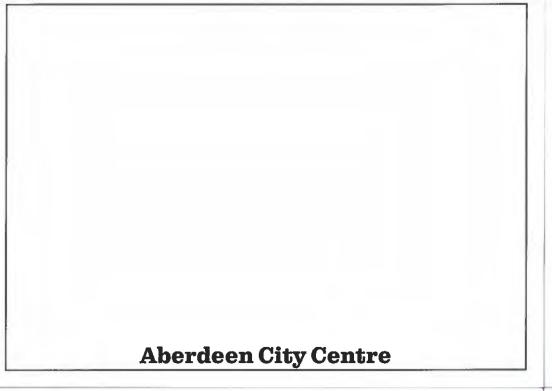
many places to sit and eat.

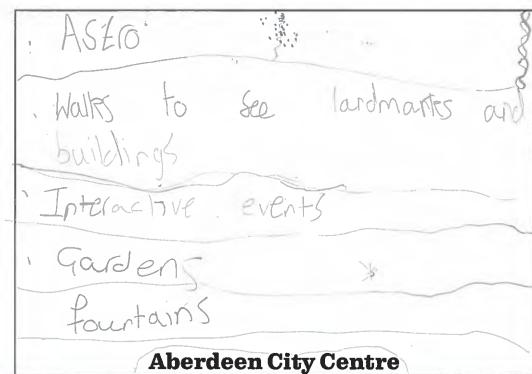
Aberdeen City Centre

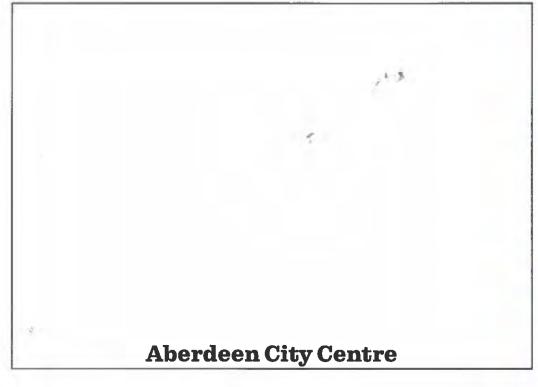
More Seating and and more Seating and and solf of the Whoneld vest of for Teople who need vest own. To have a seat making the Some hand and Things has a Seat making the Some hand and Things has a Seat making the Some hand and Things has a seat making the seat of the Some hand and Things has a seat making the seat of the seat of

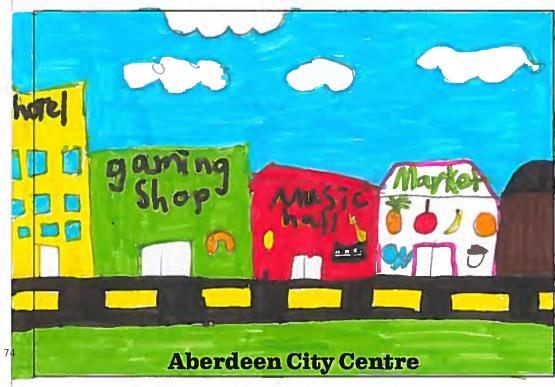
tix Parement, redo road, add more lively trees, add Lights, add more decorations, colourful building, add art myrals, add plangerounds, add festives time put holes, add bite / scoter parks, make it more habital for anginal, bouling, extent mall, tiles that ring bells when you stell on it.

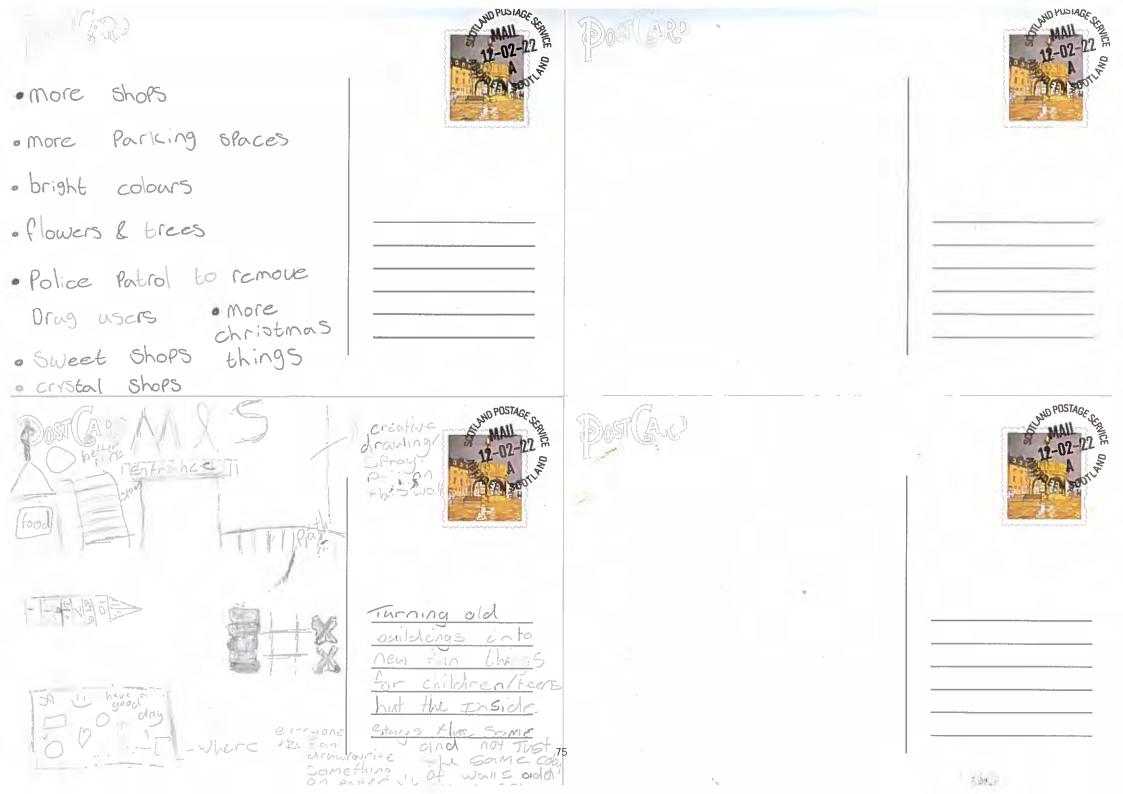
L'heer like we could These changes would be Very good and would have more restourants attracted a lot more people. as we could get people around the World to bry it. A park could gel children to come in and play while parents go. Different Shaps could be good. We havent had a go outdoors in ages. More Shops Nide 9, 115 because it would be . Benches down una comfortable and note clean more paturey more Music and it would Just hake it more appenling and not looking like its leen in use Since 1209











· Lobs of stores.
· resturcints.
· car park
· Fountalin

· Astro

Aberdeen City Centre

eredo the roads or fix potholes

add more fature

Scavenger hunt for kids

more cases and food shops

add more lights to make the streets

bright

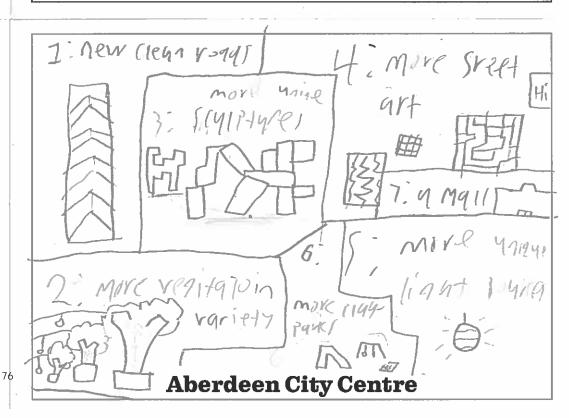
more partis for bikes and scooters

mini football parts

Aberdeen City Centre

The streets are going on with the loright coloured bointlings. It still feels as though I muith nature with all the planted trees. Much easier to be t abound now that they're fixed the potoles.

City centre







DOST (ATR.)

Because other people and more people will go there and there is there and there is to do and more to do and more to do and more to do and more to bright lights so you can see where you



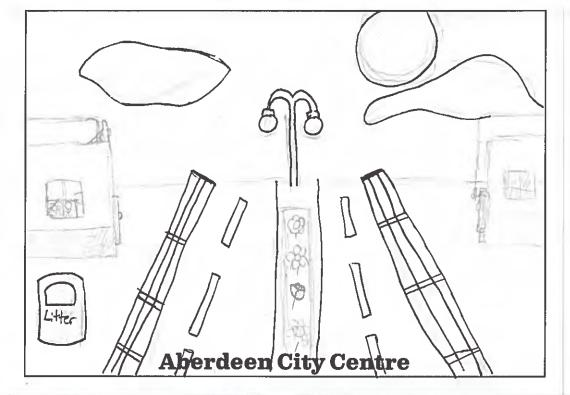
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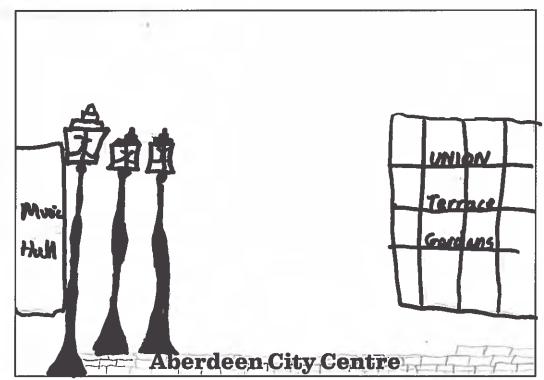
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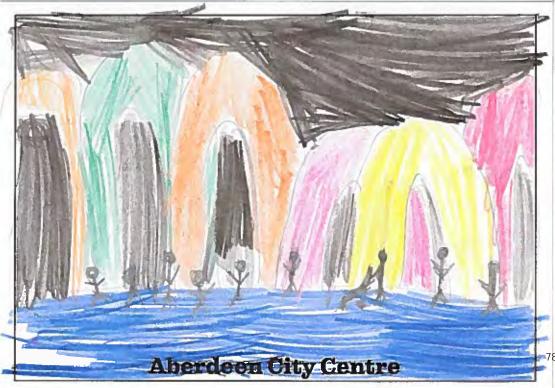
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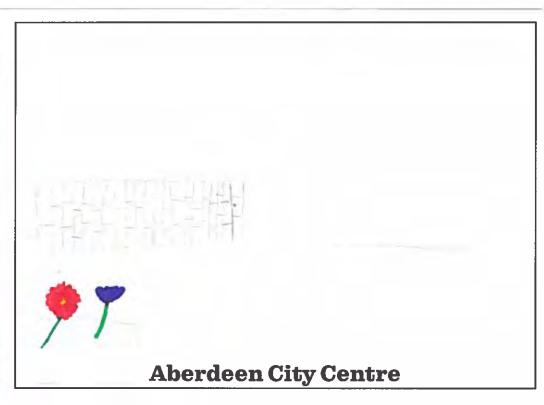
I want to make 1114 lentre mark unique. Eun and interesting, or For me, a more modern & styligh look











TASTICATE!

Aberdeen city centre is a fun place to hangout with triends. It is quite colourful and clean enough, but I think I would enjoy it more if there a loads or event!

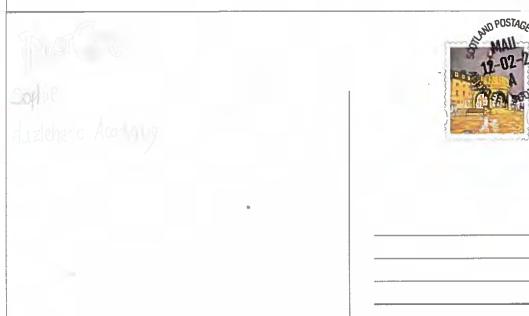


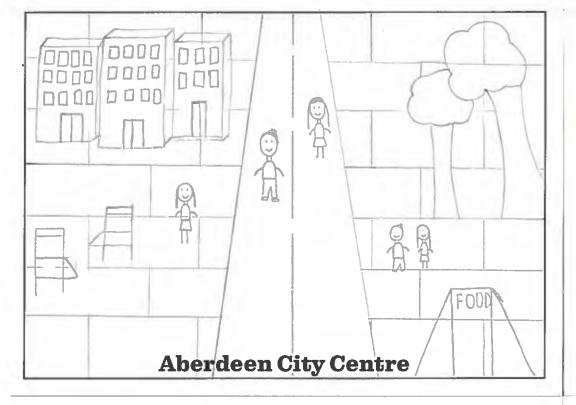




Aberdeen City Centre
Street pole Lights all
the way down the humbs
road INNION terrace Gara
on the right & Music
Hall on the left.







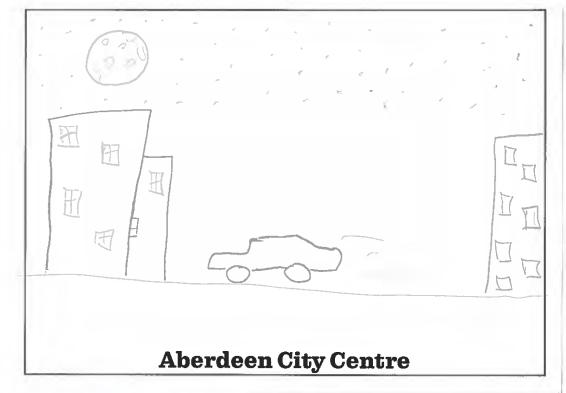


We could have byight lights for decoration son high.

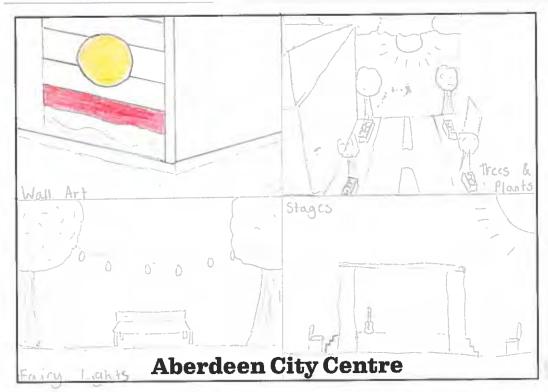
Abordeen City Centre

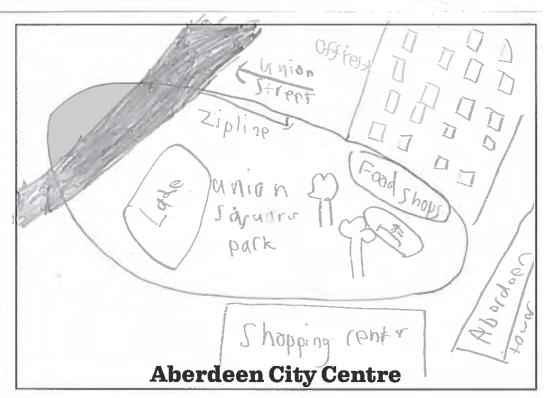


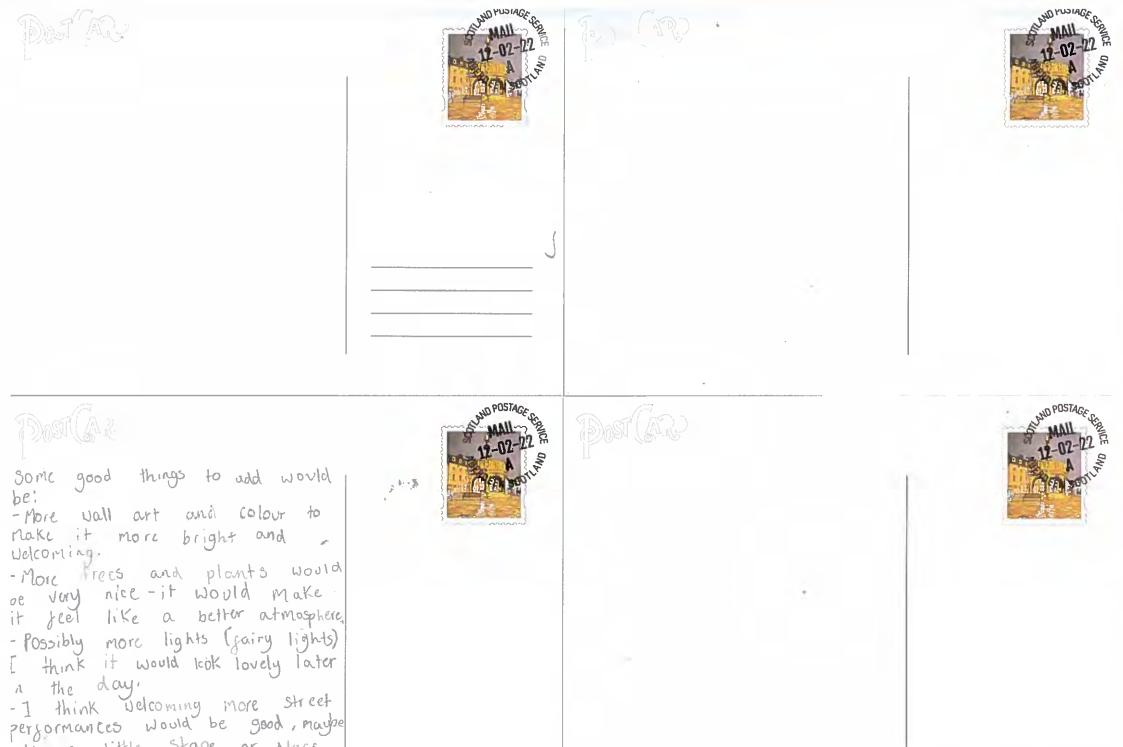
My city centre is a fun-filled place for families and friends to gather and make joyeous chiac memories I Chint that there · should be d maser come in of out of the ground. decorre (ity



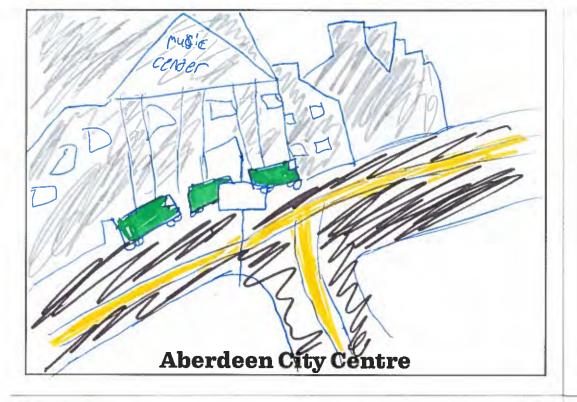


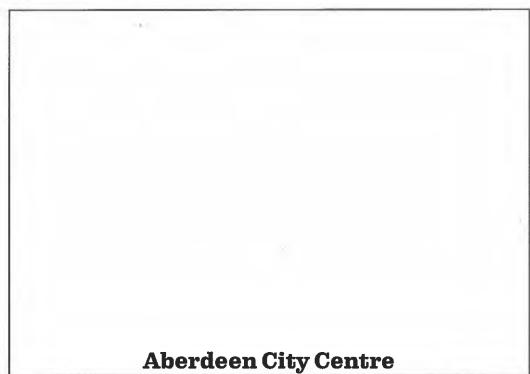


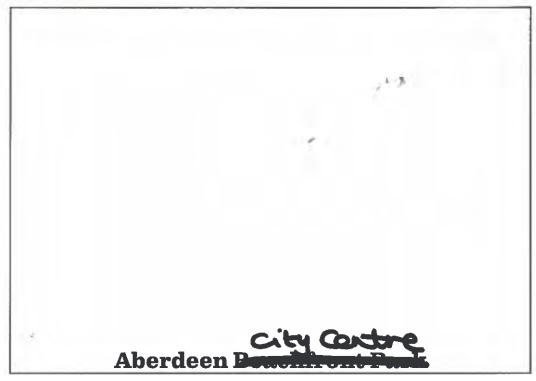




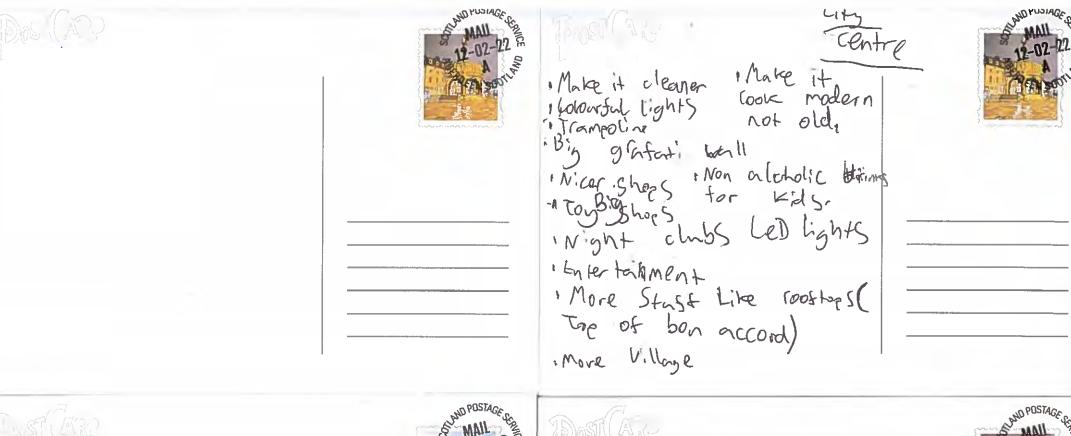
add a little Stage or place for people to sit and Wotch











I fed like the City centre Could be abit more bright and organized like lights and Some more organization on the closed off 2005.

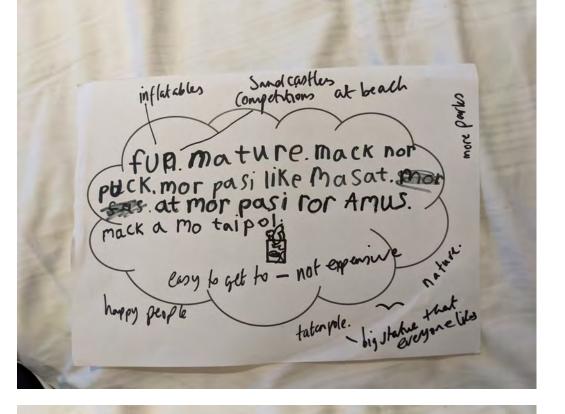


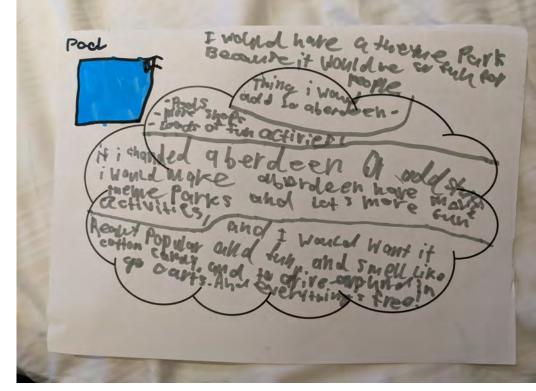


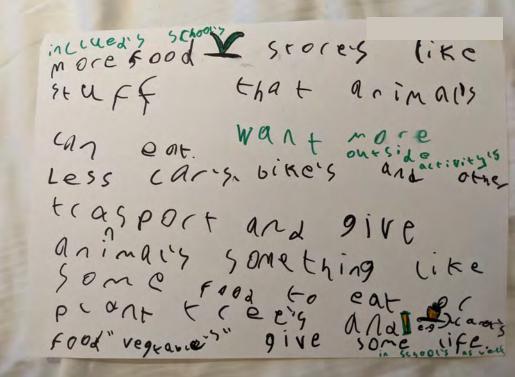
- Nor - parking

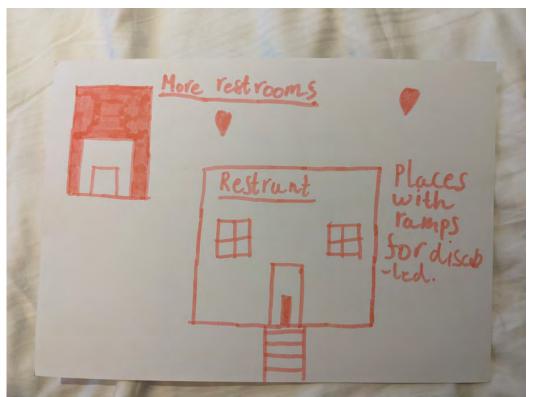


# **Appendix 3 Primary 6 Engagement Session**



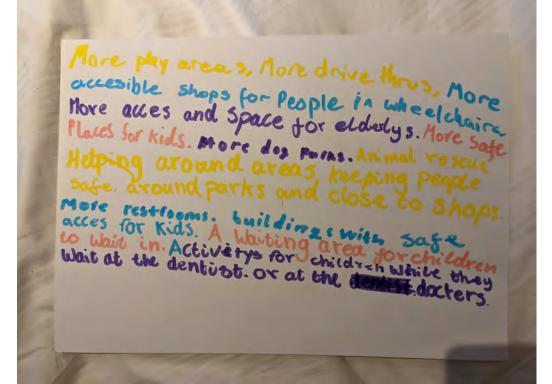


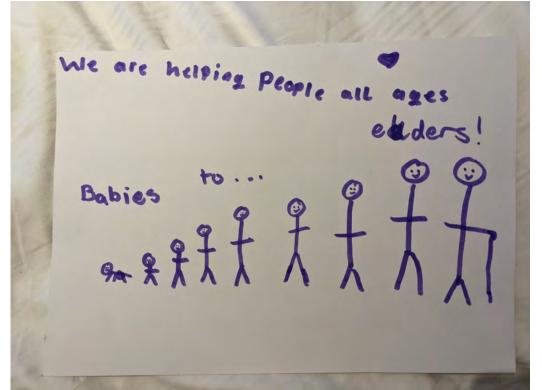




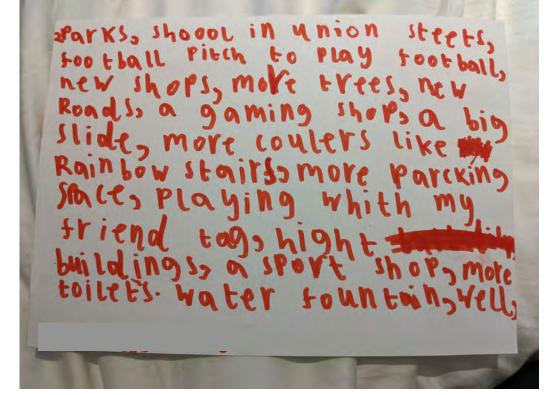






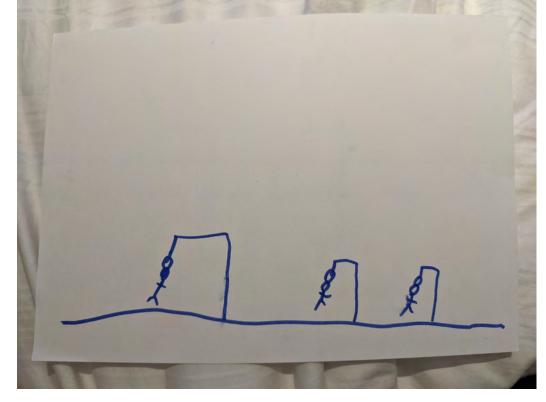




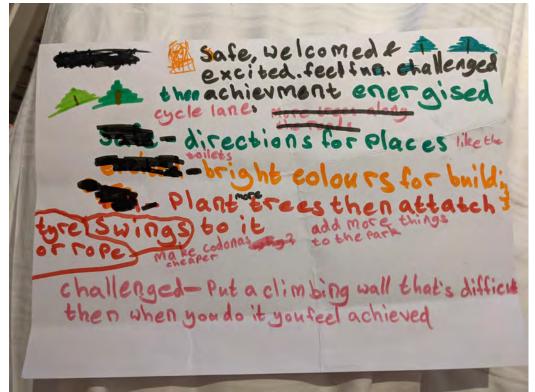


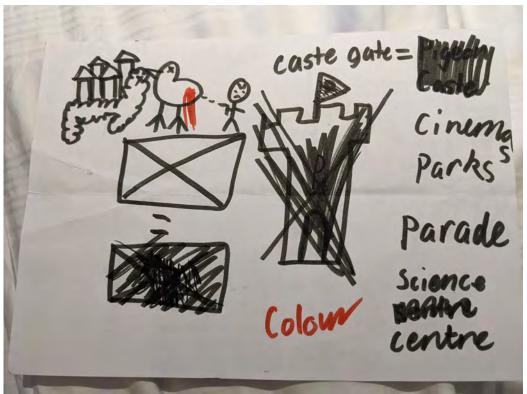




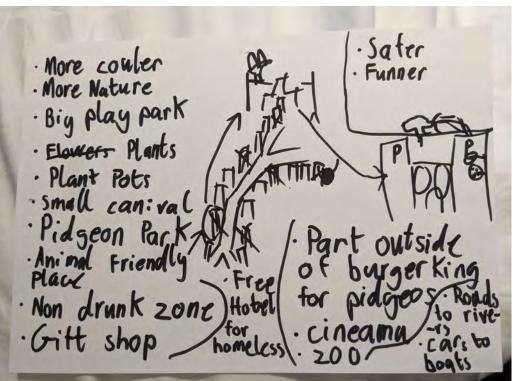


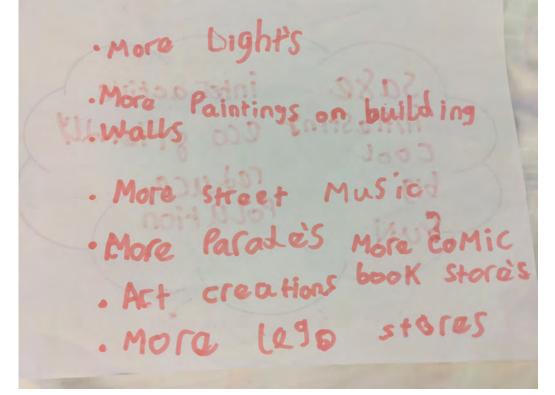


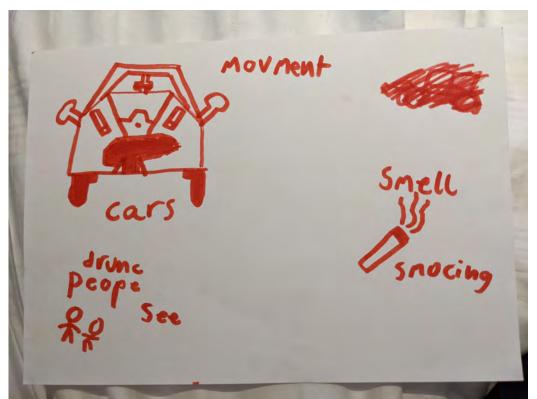


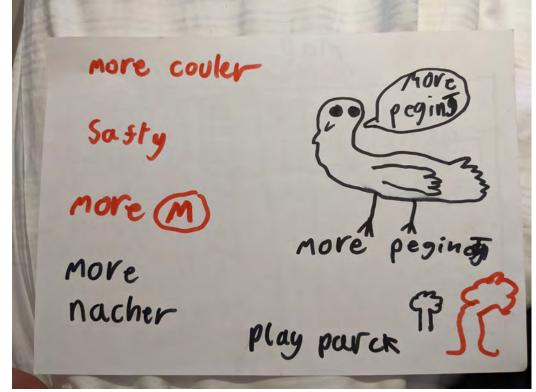


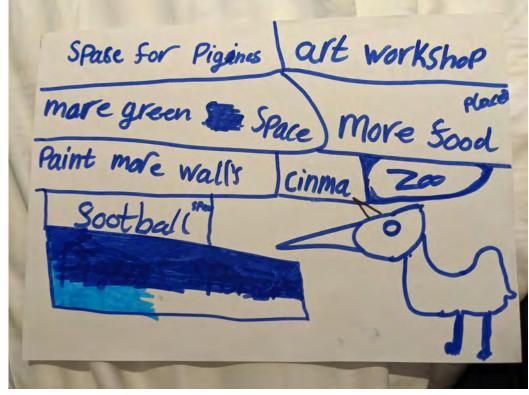




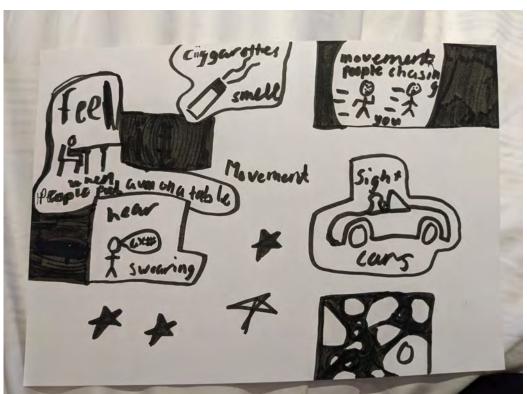


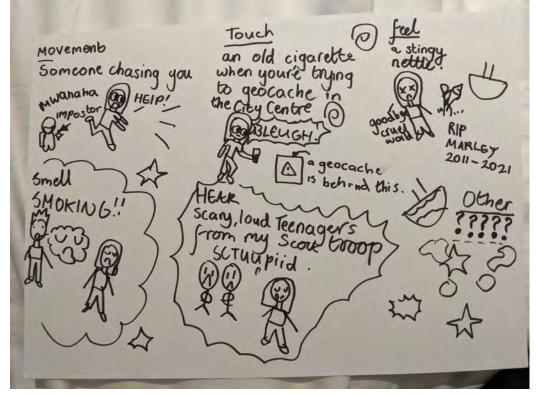


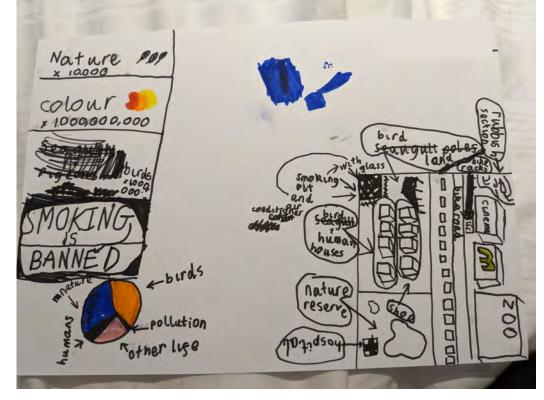




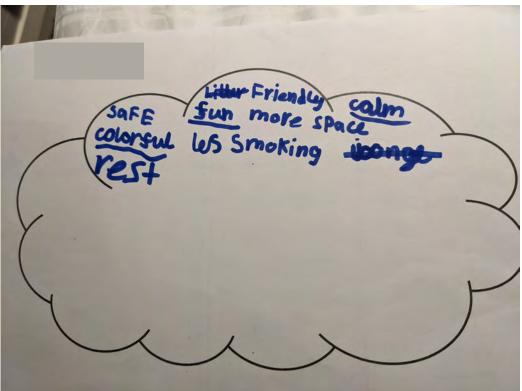




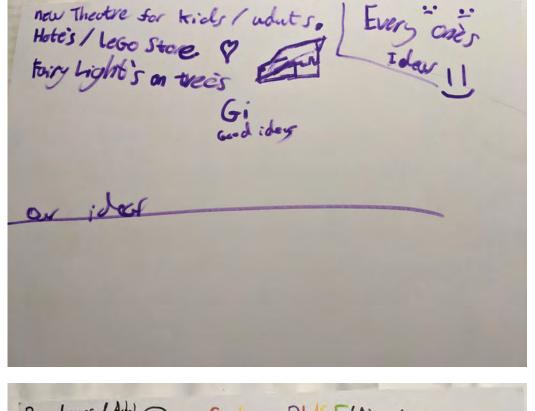


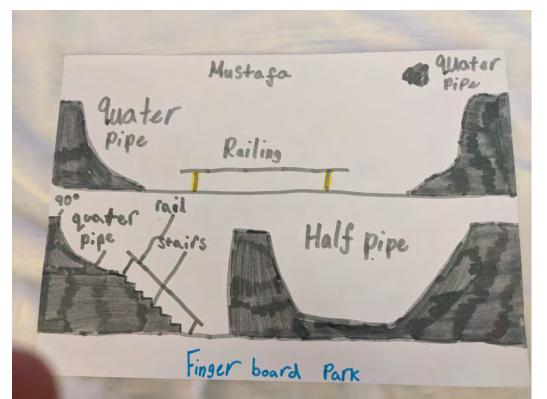


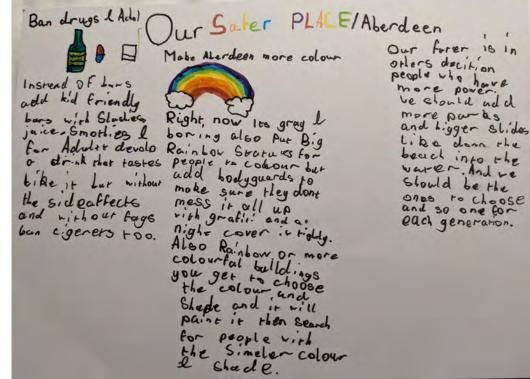


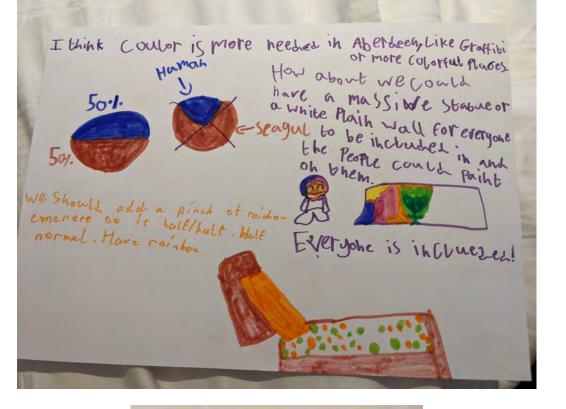


chalk Stand more nature Police wastic light's looninge





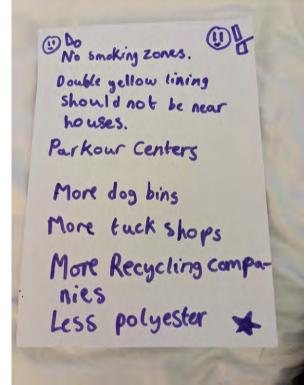


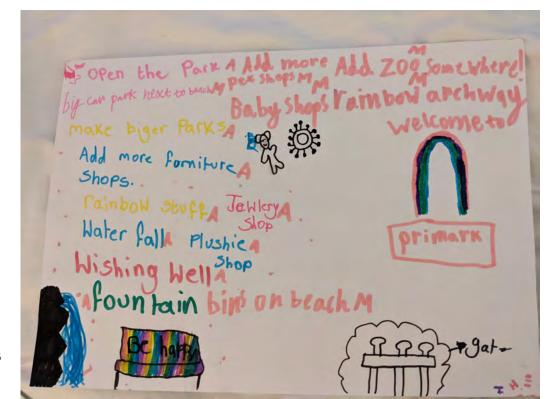


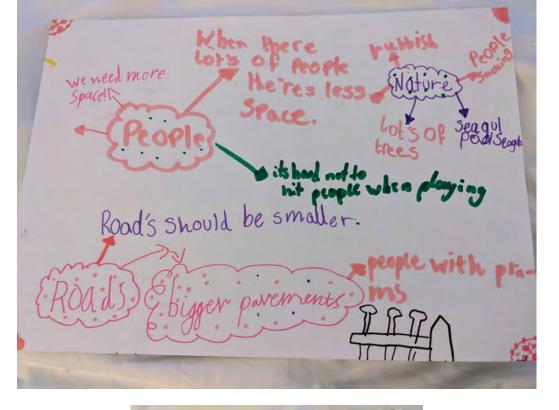
in povement to the park spich

as: more climing stems, slight
a siet boord area beacuse
it does not seel at sun as it
should be and there are
not much arres that people

con bring their bixes, schapters
and stat board





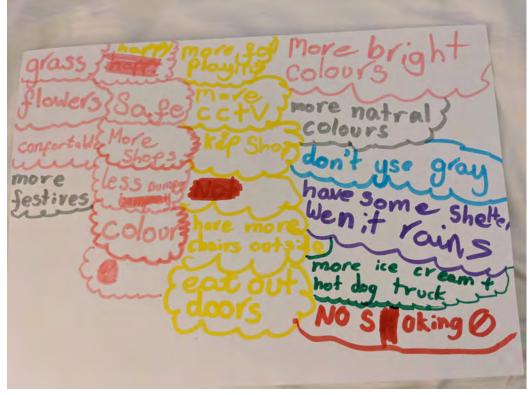


And you contain change And you contain change while empty field into the food of suggery or what ever sport you like area.

Add more grass to the concrete aleast the concrete aleast the concrete aleast the could help kills play out side more. It could also help the elandy.

Make it clean/lots & Big Sharing With People/Arts Arts/Gofumde/Thank dens/houses/Shelling Marden/Flowers Swing Se Saw Slide

ittle play place for Kids - it will be she with the season of the season









Try an make the exormes surfaces better for children by me making most of them soft so we don't get hurt when we fall. Institled of stones and concreat you could use tites. So it wouldn't be as bad if we fall.

we nould like it to gadd more colour and net so much grey colours that hould be a good idea to make it a nice place. JI want wunion street to be a fun and modern.

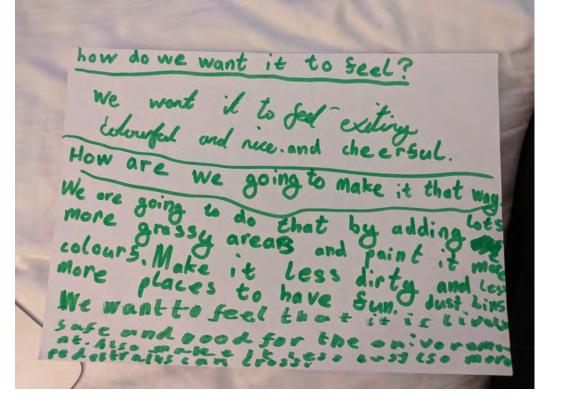
2. We can do that by adding larger pavements with grass so that we can be more free.

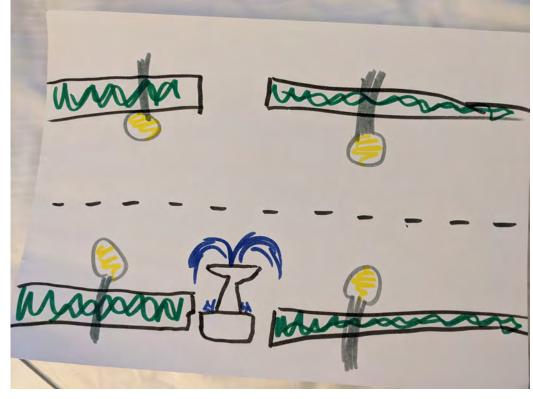
I'd also like to have benches so that we can sit down to talk to people

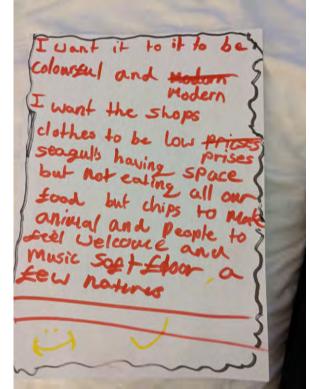
I'd like to have more flowers to make the place pretty.

How do we want it to change? ? Q'O Ideaz

We mant it to change by putting more lights so it is light safer on the words of it is more maybe make it more playful and more nature. Also make it more a happy place.

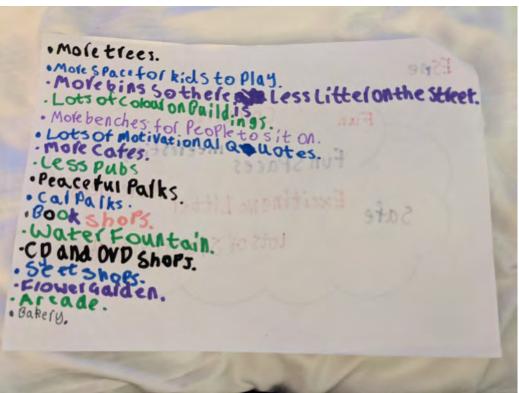


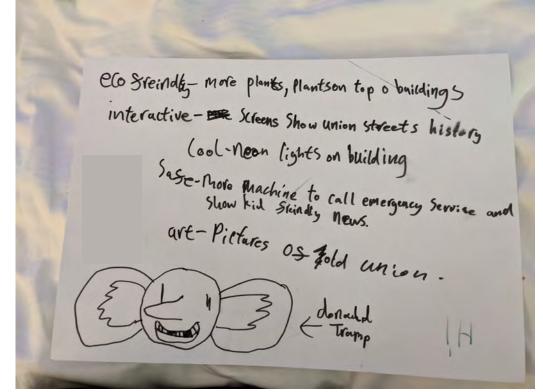


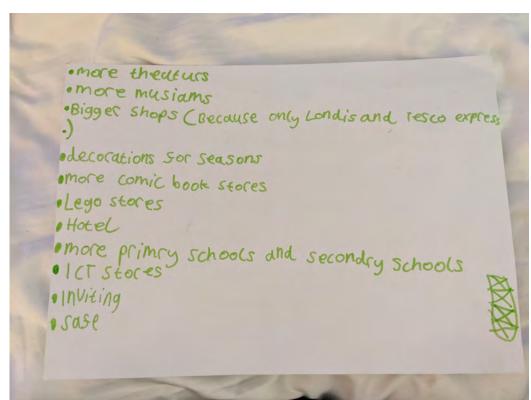












More Music to Calm People reduce amount of plastic

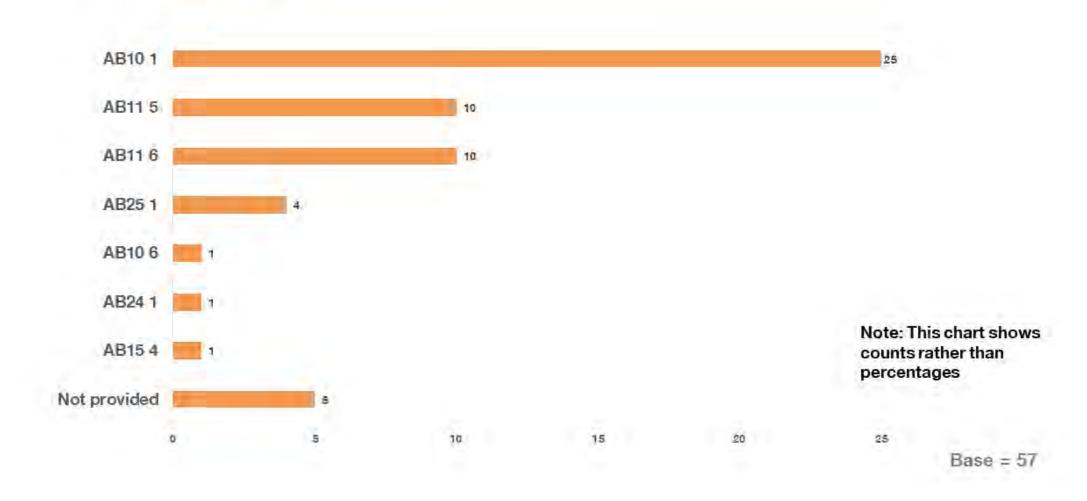
## **Appendix 4 City Centre Businesses Engagement**

Businesses in the City were consulted to understand more about their priorities, challenges and day to day activities. This took the form of both face to face consultation and an online survey, which could be accessed by scanning the QR code on a flyer.

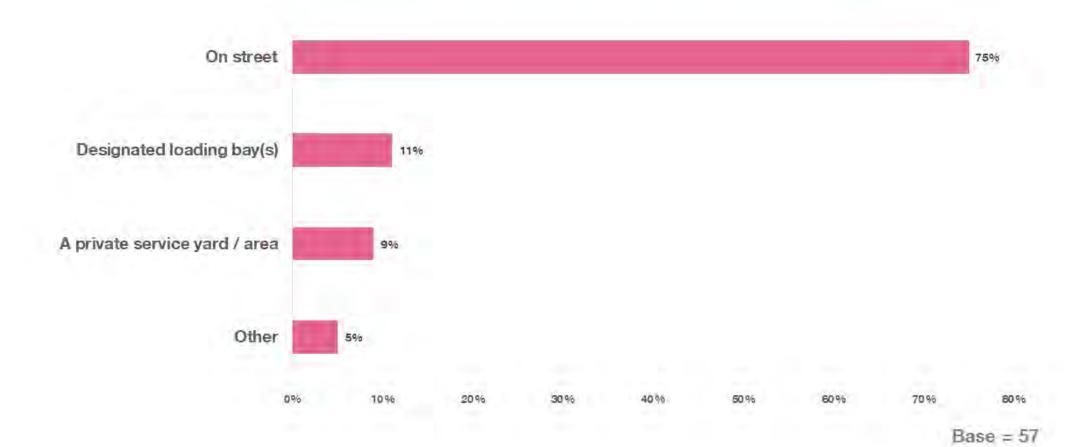
The online survey received a total of 57 responses. Please note that not every question was mandatory, therefore some were answered by fewer than 57 people. The number of businesses responding to a question is shown in the 'Base' below each chart.

This section shows the results of all questions in the online survey.

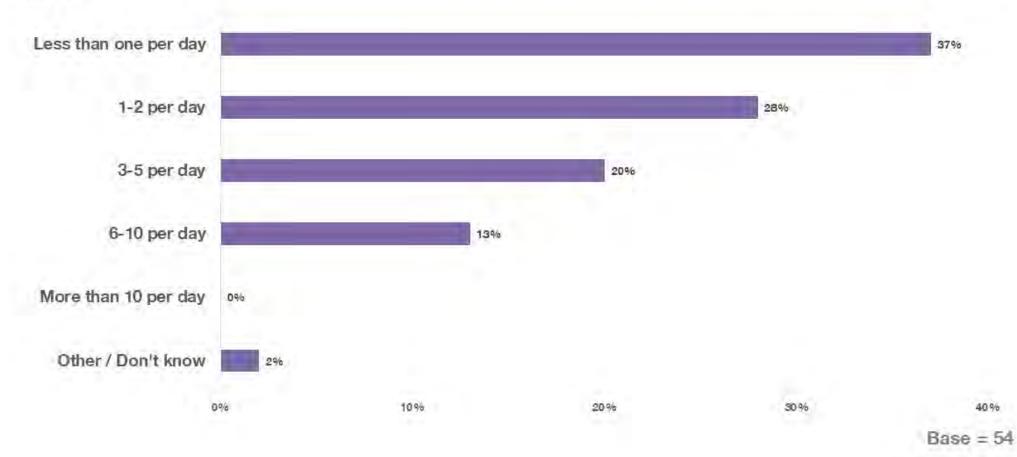
### Respondent Postcodes



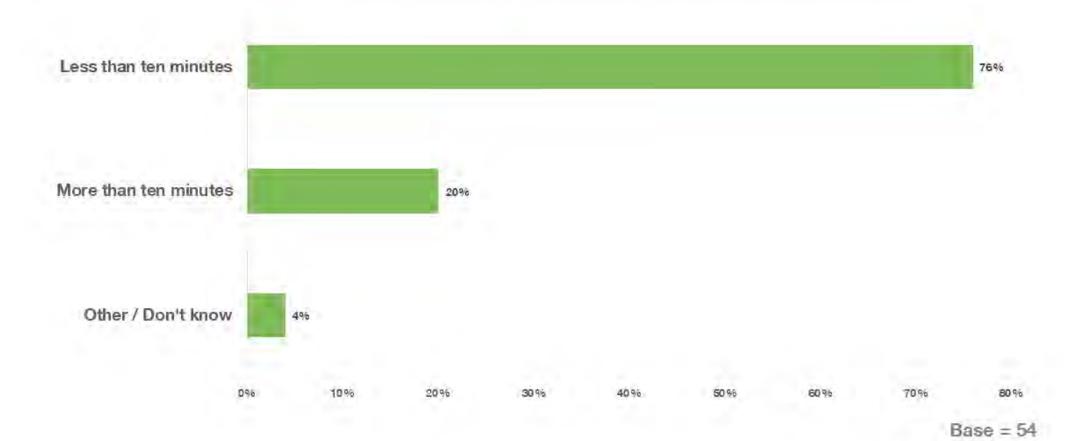
From what location is your business typically serviced (eg receiving deliveries)?



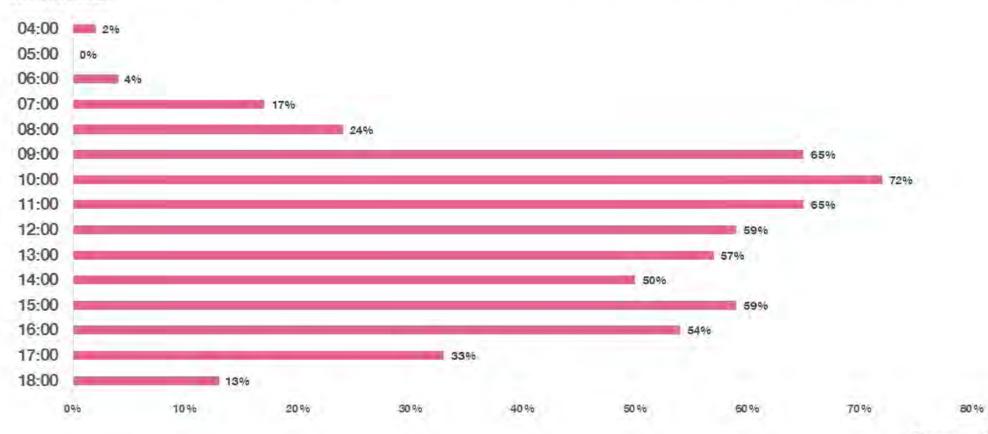
On average, how many service vehicles / deliveries does your business typically cater for each day?



On average, what is the typical duration of stay for service vehicles / deliveries?

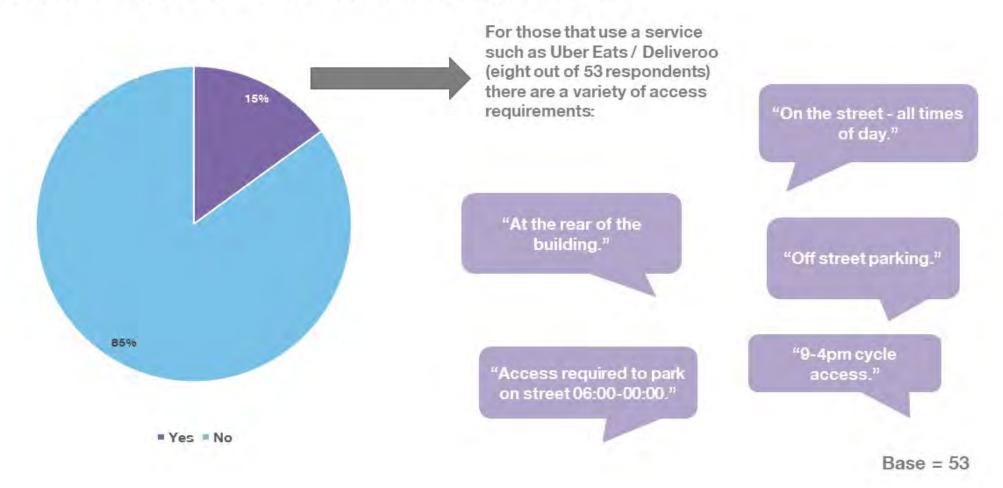


What time of day do you typically receive deliveries? Please select all that apply to your usual deliveries.



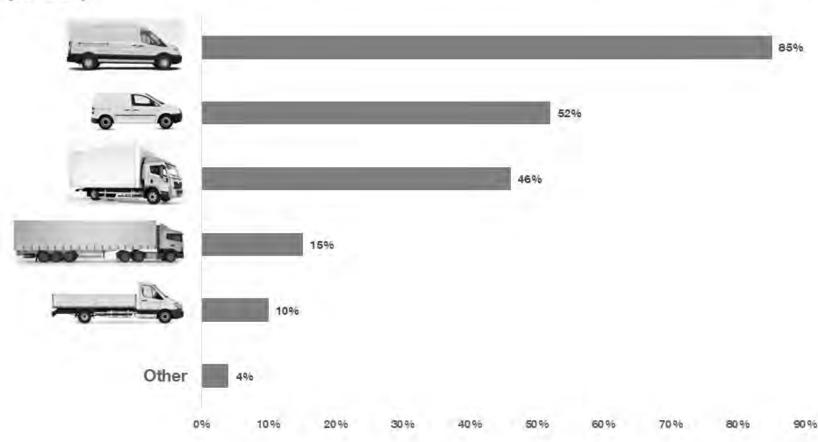
Base = 46

Does your business use a service such as Uber Eats / Deliveroo?



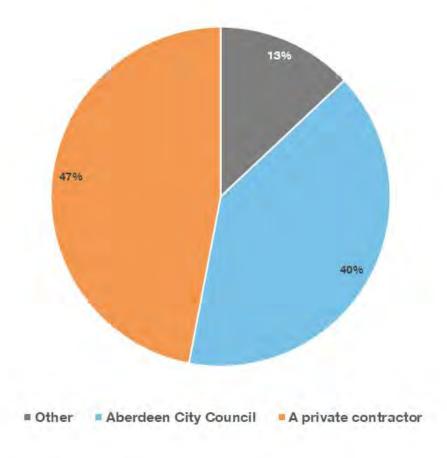
#### Service and Access

Which of the following heavy goods vehicles typically service your business? (Multiple choice responses)



**Waste Collection** 

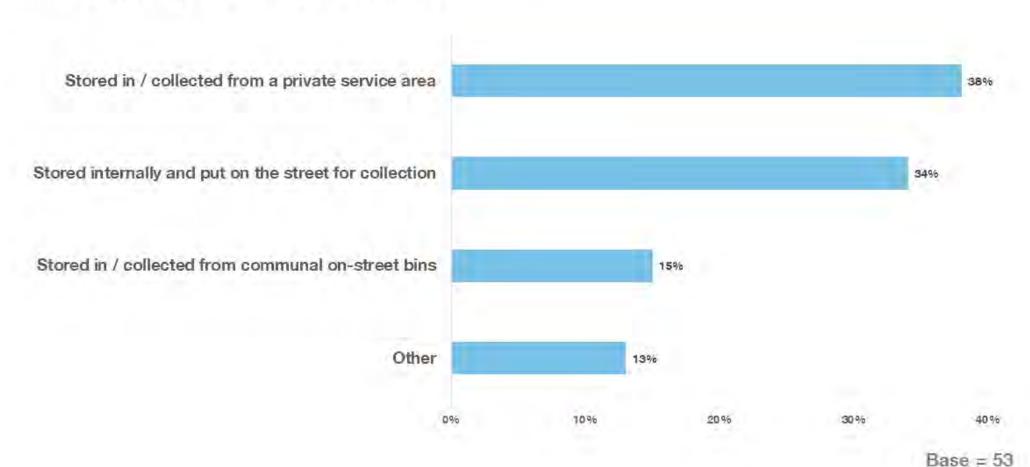
Who collects your waste?



Base = 55

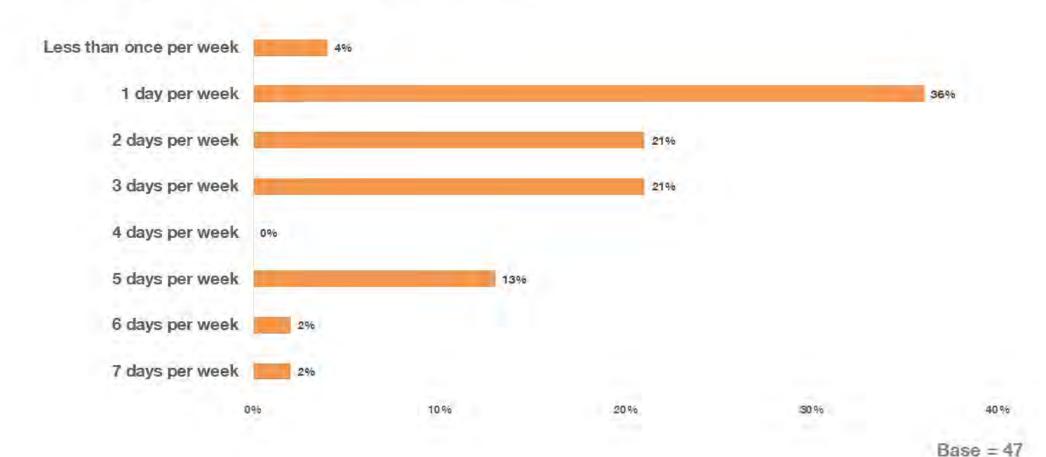
#### **Waste Collection**

Where is your waste stored and collected from?



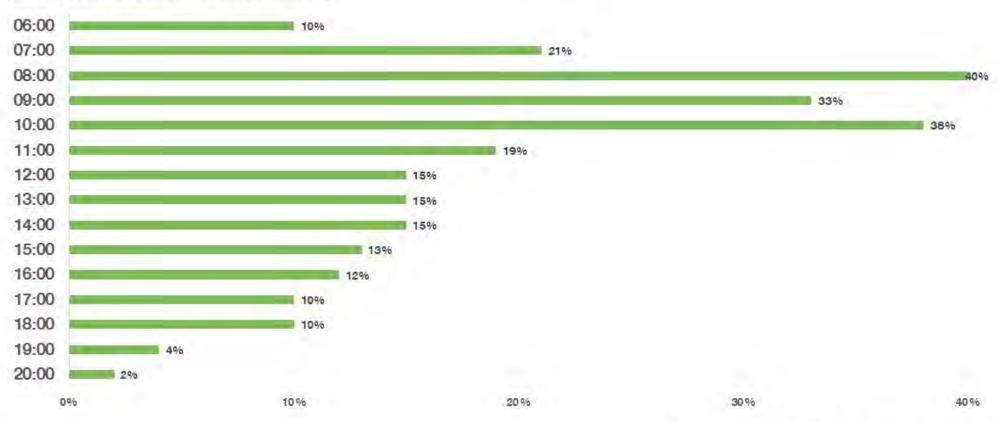
#### **Waste Collection**

How often is waste collected from your business?



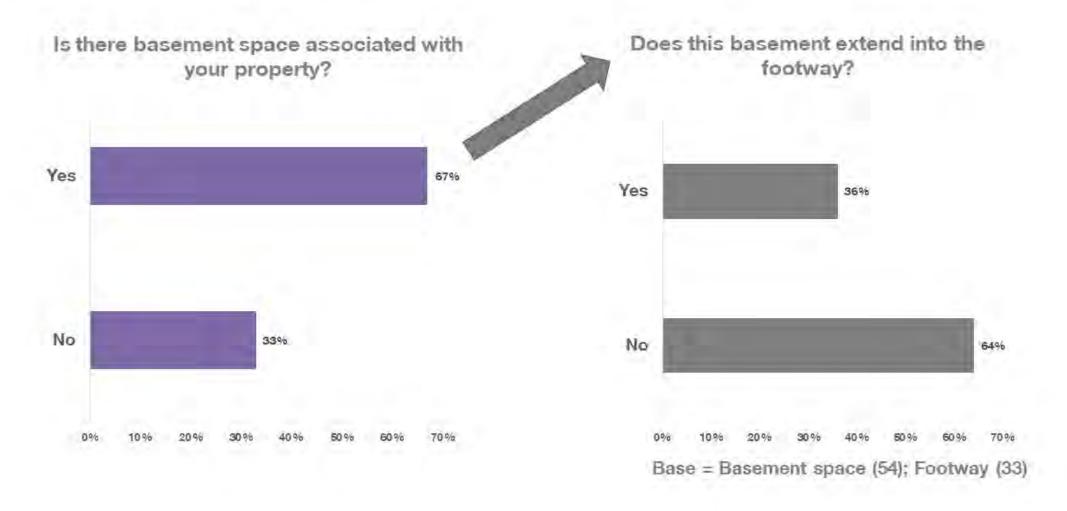
#### **Waste Collection**

What time of day is waste typically collected? If it varies regularly, you can select more than one time (Multiple choice responses)



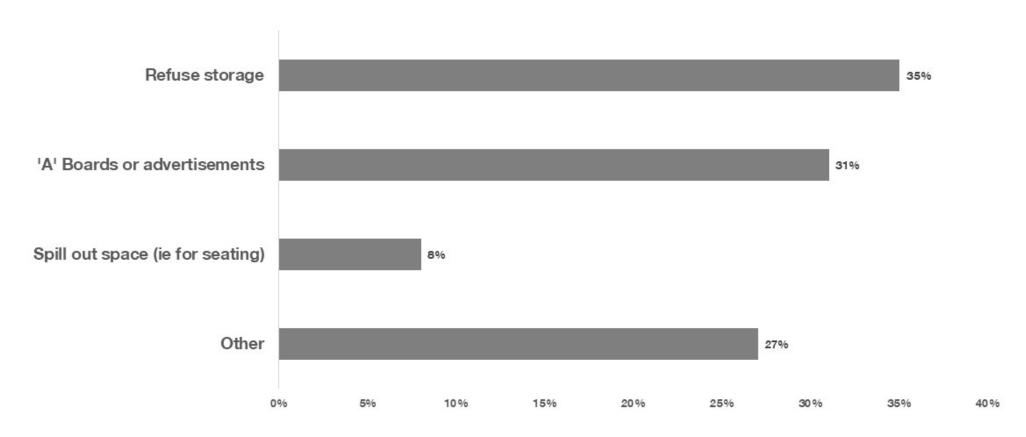
Base = 52 (including 16 'Don't know')

# **Basements and Footways**



# **Basements and Footways**

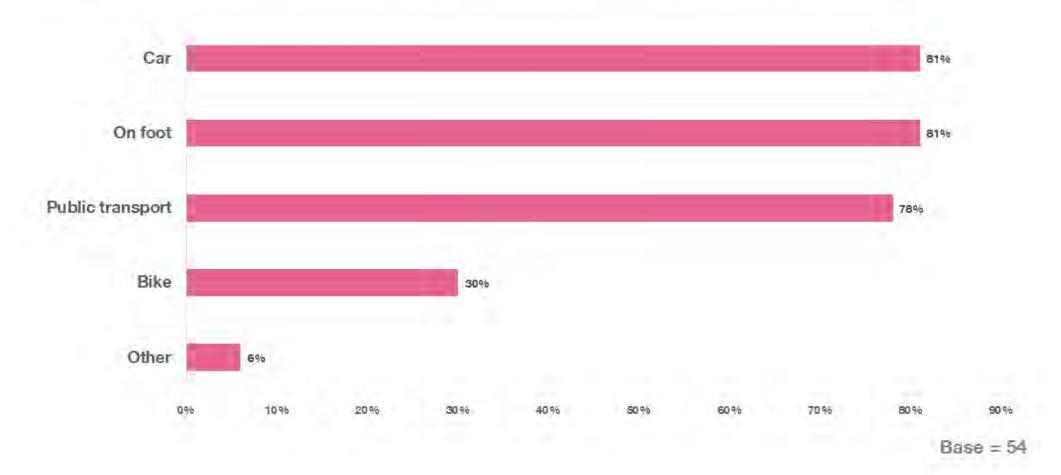
Do you utilise the footway for any of the following?



Base = 26

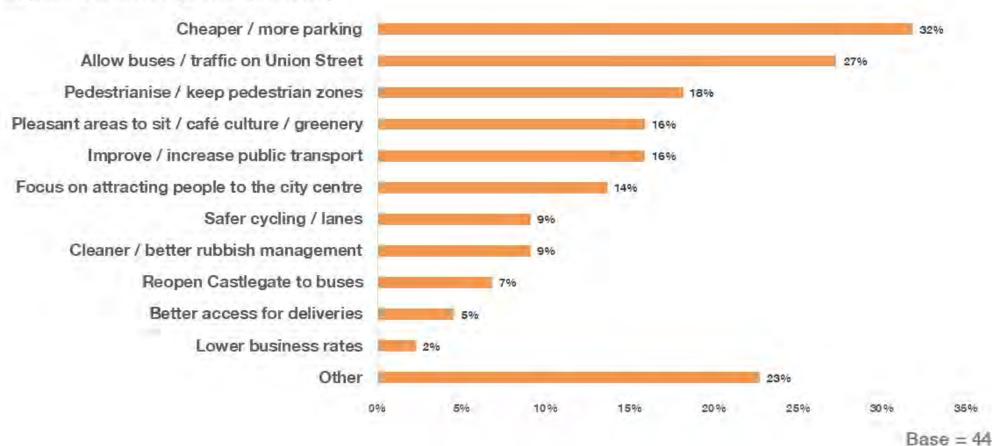
# Travelling to Work

How do you and colleagues travel to work? (Multiple responses permitted)



#### Feedback on Key Spaces in Aberdeen

What improvements would you like to see in Aberdeen City Centre to the traffic, parking and use of public space? (Open question)



#### Quotes - Traffic, Parking, Public Spaces

"Union Street could go traffic free but only with the use of free trams/electric bus etc running the whole length top to bottom. I think until Union Street is made more desirable we should open up Union Street to traffic."

"Free 1hr parking on one side of Union Street or to Golden Square, North Silver Street would allow our customers quick convenient access. Many of our customers are not able to walk far or use public transport."

"Create a café culture, Belmont Street works well, but the structures need to be of better quality, overall there appears to be little cohesion in the centre of Aberdeen. Traffic flow is very poor to the extent that personally I have stopped visiting the city centre. Parking is expensive and not easy to access, it is cheaper to order goods online and have them delivered to the door than it is to go into town and park."

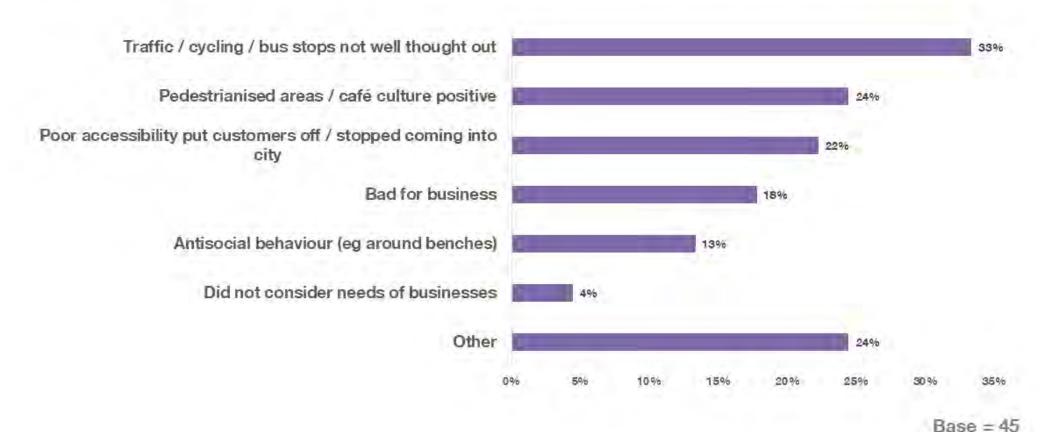
"Re-open Union Street to buses. Pressure on Guild Street at the present is awful and will only get worse nearer Christmas."

"Re-opening of Union street to traffic. Customers are confused to how to get to us. [...] Customers arriving from the north are forced away from our end of Union Street – pushing all shoppers to Union Square."

"Lack of access to the city centre is crucifying retail. More emphasis needs to be made on reinhabiting the city centre instead of developing greenfield sites on the outskirts of town."

#### Feedback on Temporary Measures (During COVID-19)

Are there any aspects of these measures you think have worked particularly well, or not so well? (Open question)



#### **Quotes - Temporary Measures**

"Not well for our business, a good percentage of our customers are elderly making it impossible to visit us without local access/disabled badge parking and bus stops too far away."

"The measures sterilised the city centre and confused / put off customers from coming into town. It did NOT help retail one bit. Actions taken shut down the city centre, where proactive, controlled one way flow would have helped everyone."

"More space for pedestrians and more decking / outdoor spaces has been welcome but needs to look more attractive with less use of cones."

"Generally these made sense. Now they need to be removed, other than the pedestrianisation of the bottom of Union Street which is better, but needs market stalls moved up from further down or stretched to make a longer shopping zone that joins Union Street to the shopping centres."

"The benches have not worked at all as it seems these are being used as areas for people to congregate and drink alcohol."

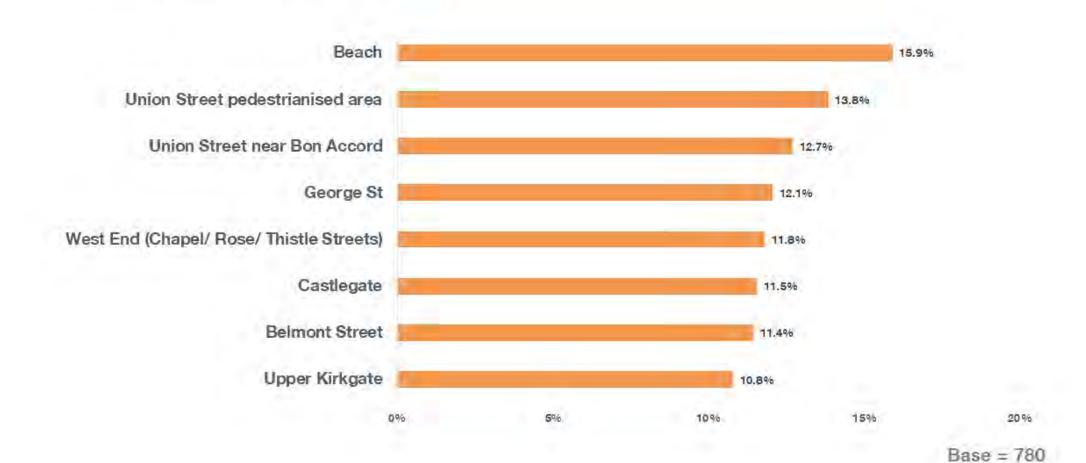
# **Appendix 5 General Public Engagement**

Interviews were conducted with the general public (on street surveys) in September 2021 by a specialist fieldwork agency. A total of 780 interviews were conducted.

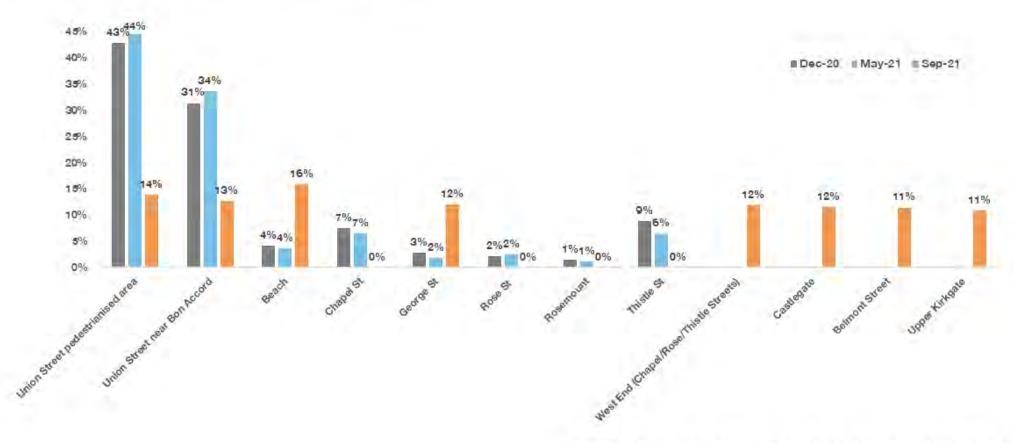
This survey was the third of three waves (the first carried out in December 2020 and May 2021), tracking public perceptions of the Spaces for People measures and their travel habits during the COVID-19 pandemic. The survey site list changed for September 2021 compared with the first two surveys. Rosemount was dropped due to the removal of its Spaces for People interventions and Chapel, Thistle and Rose Streets consolidated into one site. This allowed Castlegate, Belmont Street and Upper Kirkgate to be added instead.

Due to the change in locations, this report displays only the results of the most recent survey as they are most applicable to the study and there are fewer comparable trends over time. This section contains results from all questions, where sufficient responses were received.

# Location of Interview (September 2021)

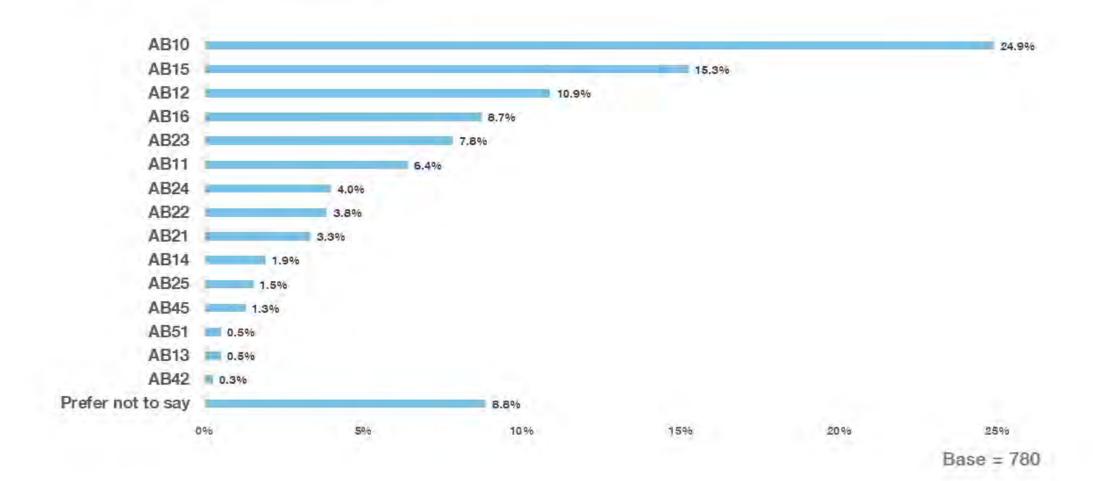


# Location of Interview (Trends 2020 - 2021)

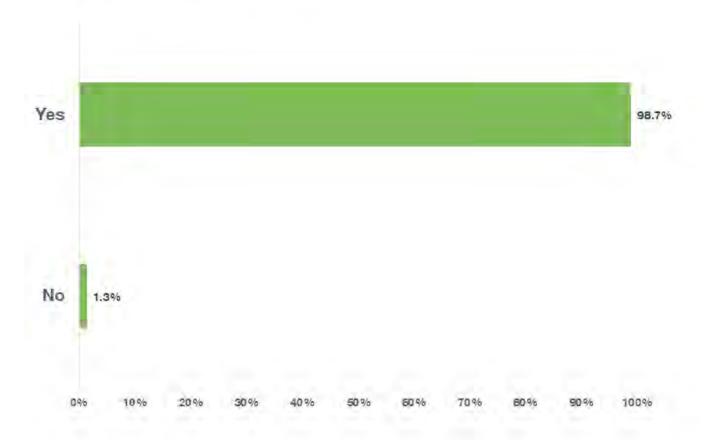


Base = Dec '20 (956); May '21 (704); Sep '21 (780)

# Respondent Postcodes (September 2021)



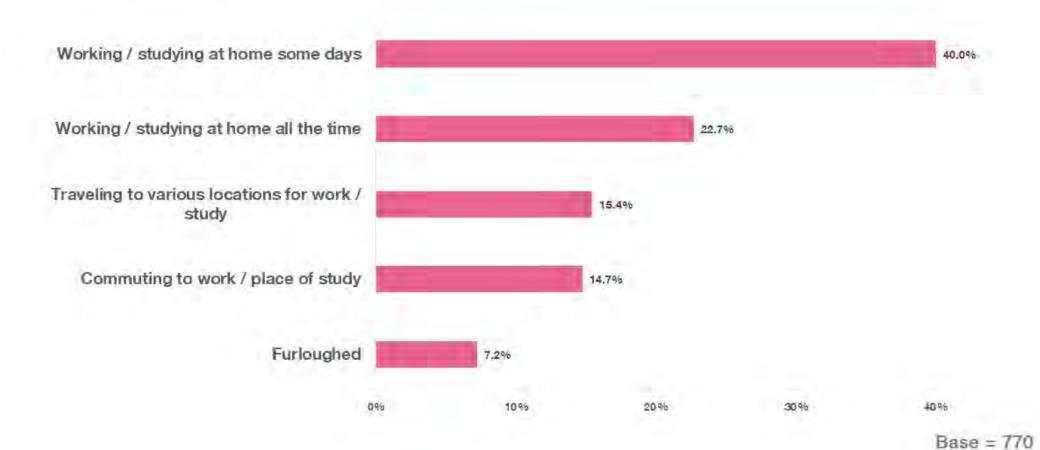
# Employment and Education (September 2021) Are you currently employed or in education?



Base = 780

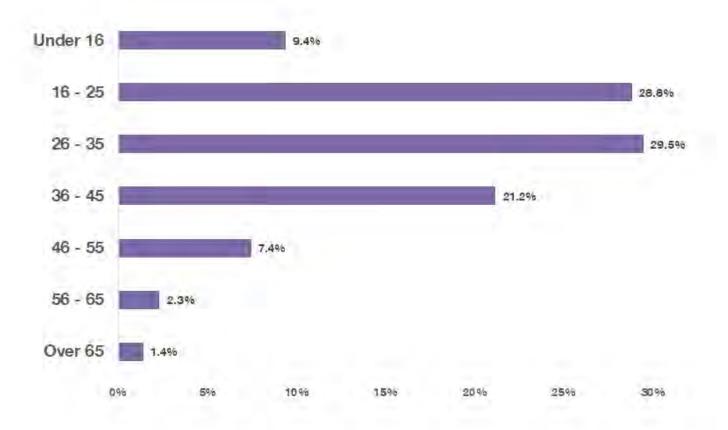
# Employment and Education (September 2021)

What best describes your working status?



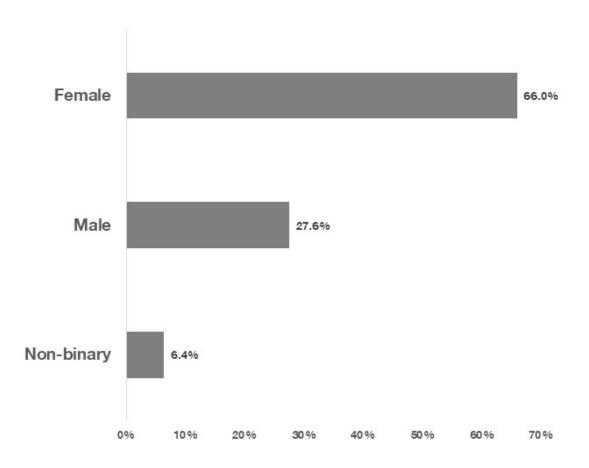
126

# Age (September 2021)



Base = 780

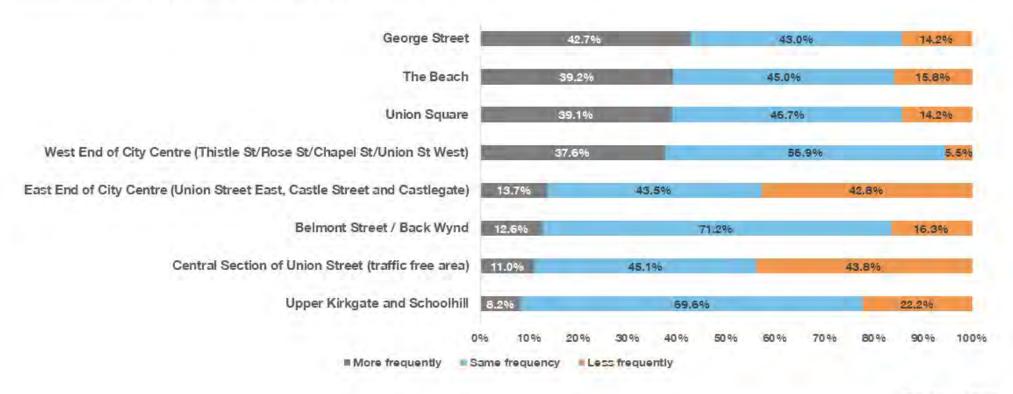
# Gender (September 2021)



Base = 780

#### Visiting Key Locations During Lockdown (September 2021)

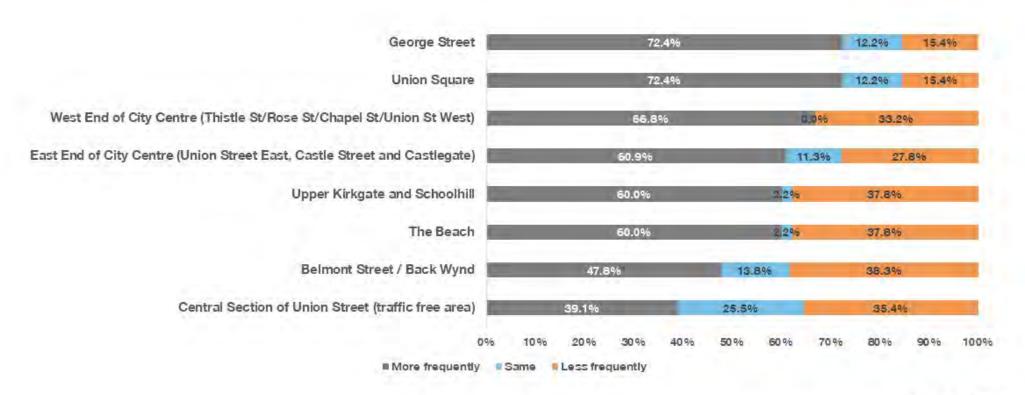
Between the middle of March 2020, when COVID-19 restrictions first began and April 2021, when restrictions began to lift, did you visit the following areas of the city more frequently, less frequently or the same amount as before?



Base = 780

#### Visiting Key Locations After Lockdown Easing (September 2021)

Since 26 April 2021, when lockdown restrictions began to ease, have you visited the following areas of the city more frequently, less frequently or the same amount?



Base = 780

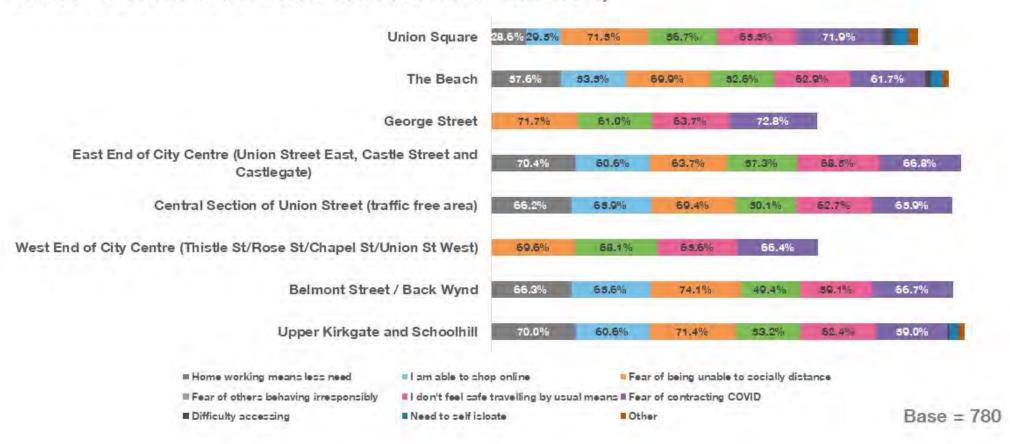
#### Travel and Transport (September 2021)

If you have visited these places more, since the middle of March 2020, when COVID-19 restrictions first began, what are the reasons for this? (Please note, multiple choices were allowed therefore rows total more than 100%)



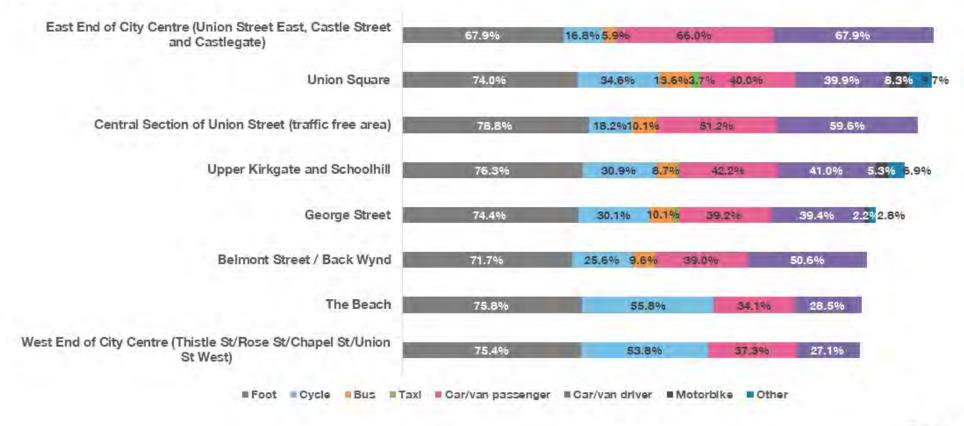
#### Travel and Transport (September 2021)

If you have visited these places less, since the middle of March 2020, when COVID-19 restrictions first began, has anything prevented you from visiting these places more? (Please note, multiple choices were allowed therefore rows total more than 100%)



#### Travel and Transport (September 2021)

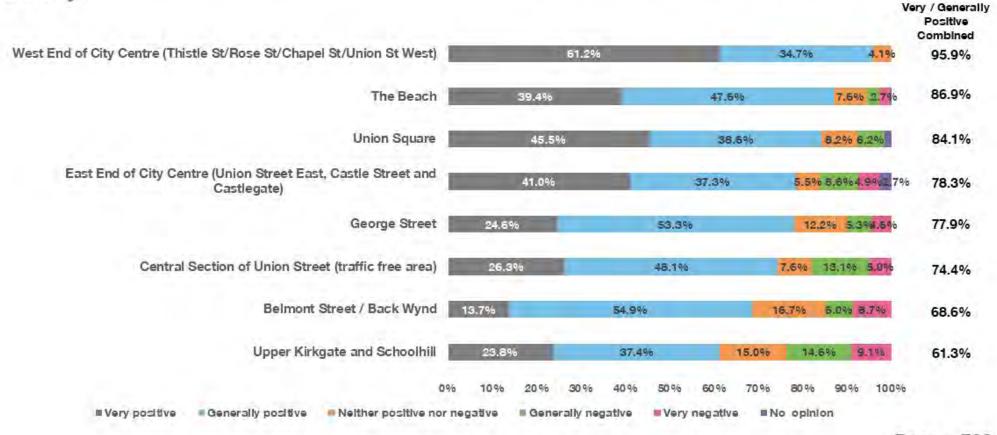
How have you visited these places? (Please note, multiple choices were allowed therefore rows total more than 100%)



Base = 780

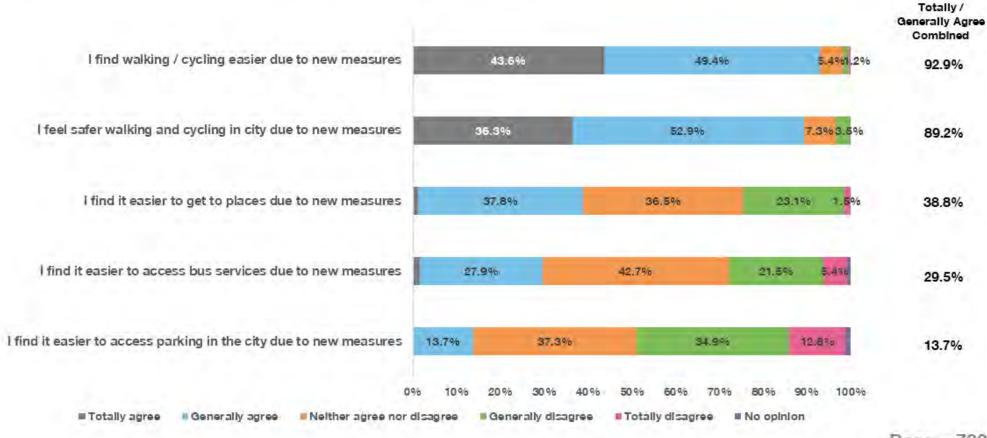
#### Temporary Measures (September 2021)

What is your opinion of the temporary measures brought in to help enable physical distancing in the city?



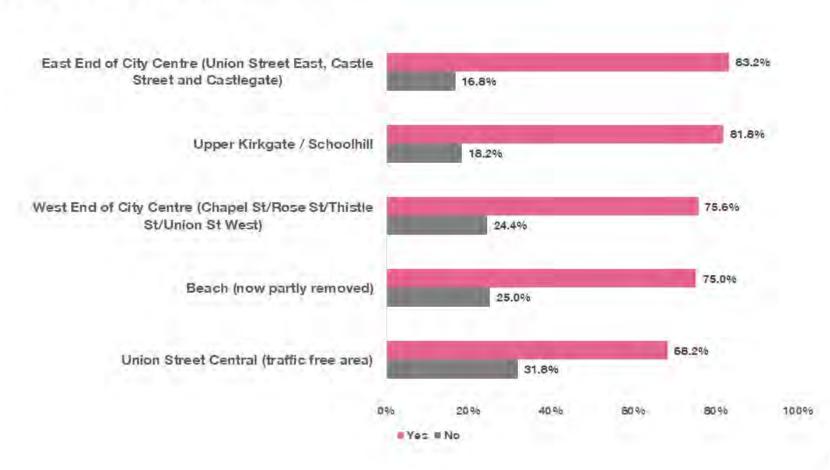
#### Temporary Measures (September 2021)

How much do you agree with the following statements?



# Temporary Measures (September 2021)

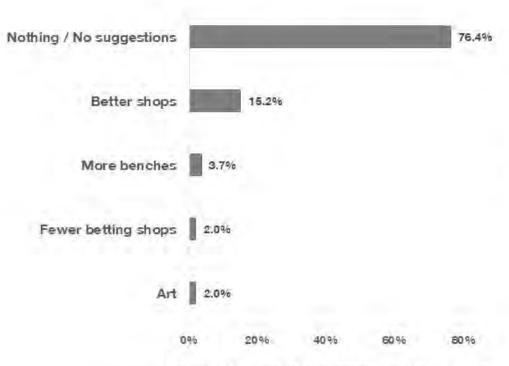
Should the measures be kept?



Base = 780

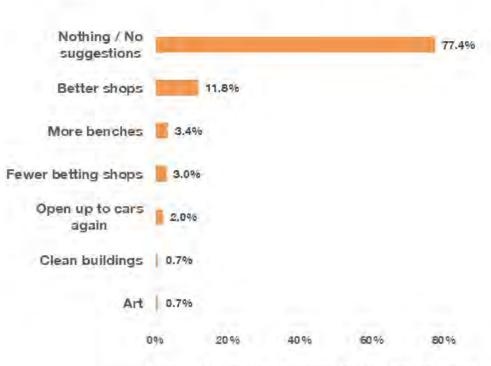
#### Union Street Pedestrianised Areas (September 2021)

#### What would you like on a pedestrianised Union Street Central?



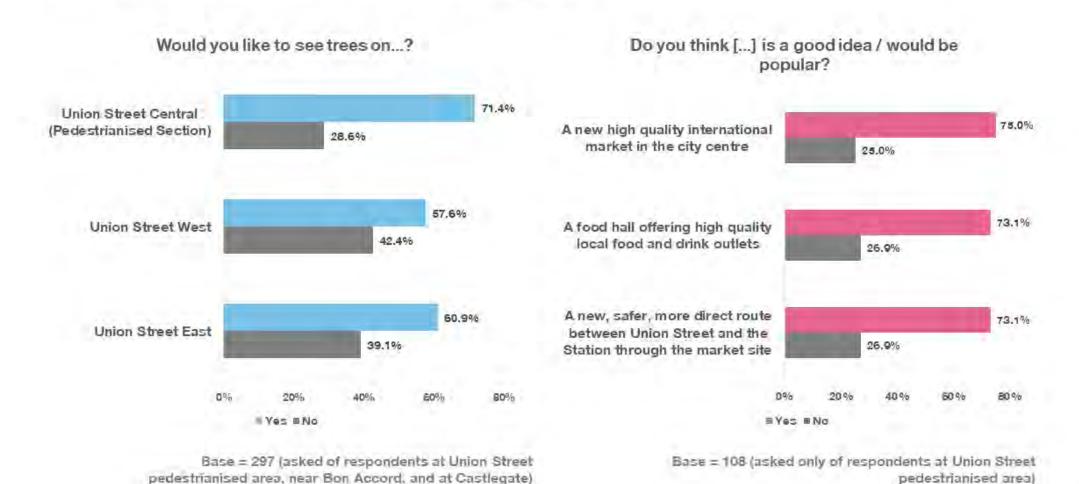
Base = 297 (asked of respondents at Union Street pedestrianised area, near Bon Accord, and at Castlegate)

# What would make walking / cycling along the whole of Union Street more enjoyable?

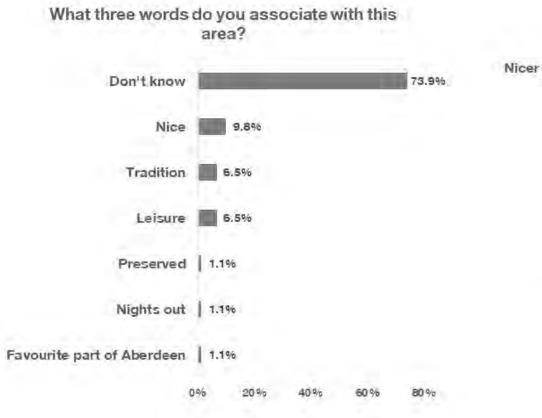


Base = 297 (asked of respondents at Union Street pedestrianised area, near Bon Accord, and at Castlegate)

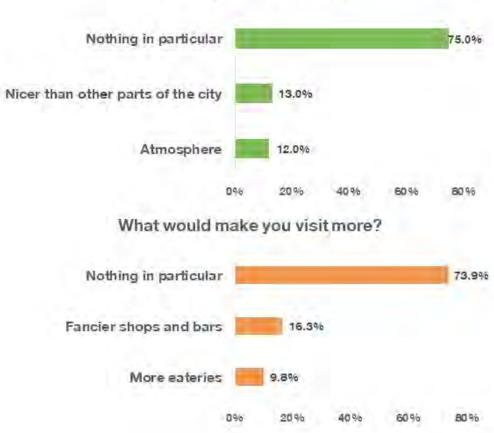
# Union Street Pedestrianised Areas (September 2021)



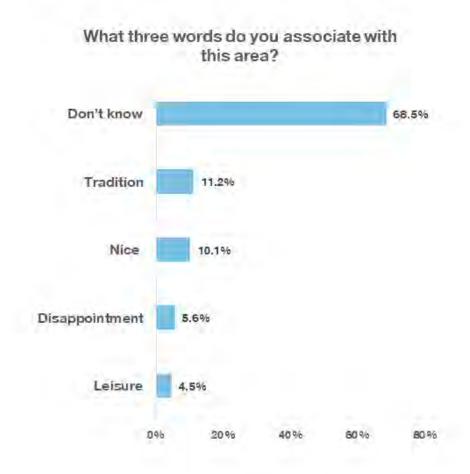
# West End (September 2021)

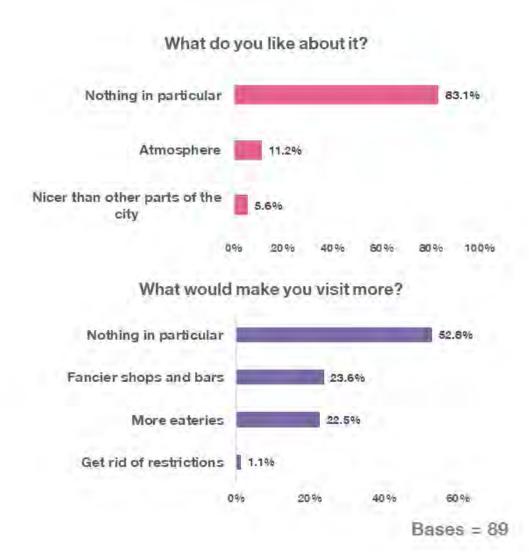


#### What do you like about it?

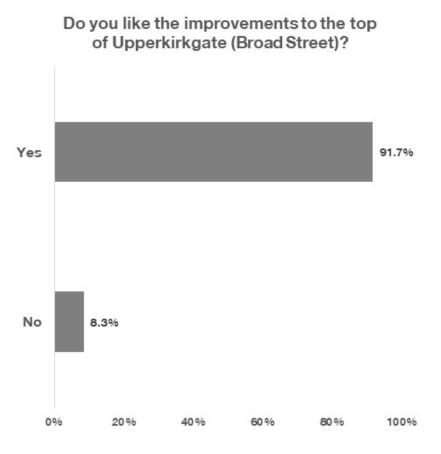


# Belmont Street (September 2021)





# Upperkirkgate (September 2021)



Base = 84